

# Quick Start Guide

## **Vasco Translator E1**

# VASCO

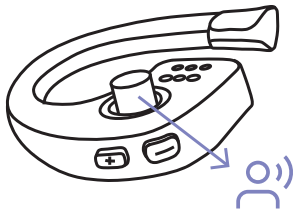
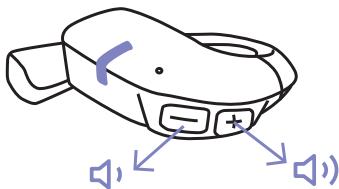
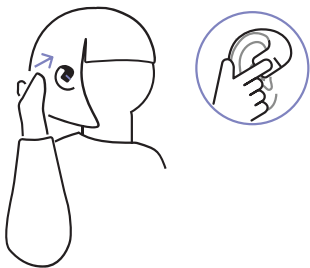
Translator

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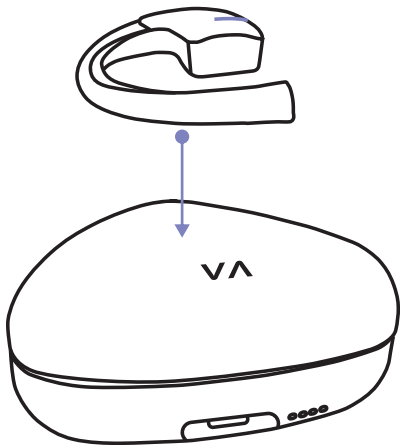
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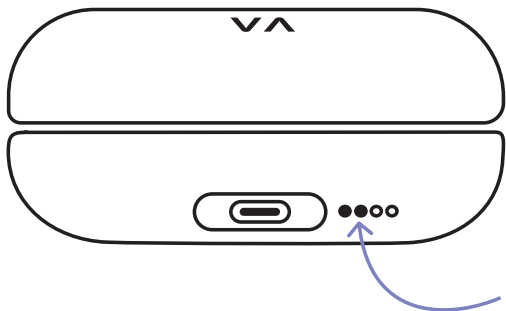
[www.vasco-translator.com](http://www.vasco-translator.com)

1



2





100%-90%



89%-51%



50%-26%



26%-6%



<5%



0%

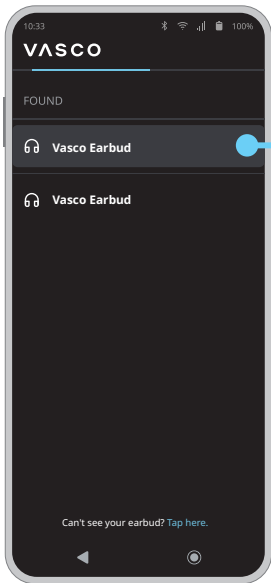


**100% - 4 LEDs**

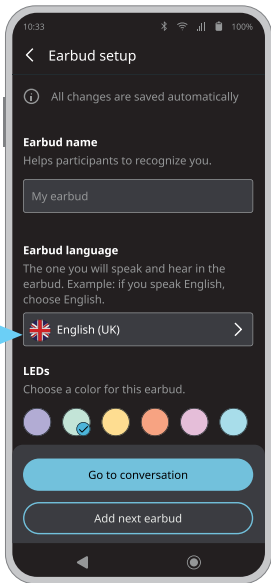
**1%-99% - 1->4 LEDs**

3

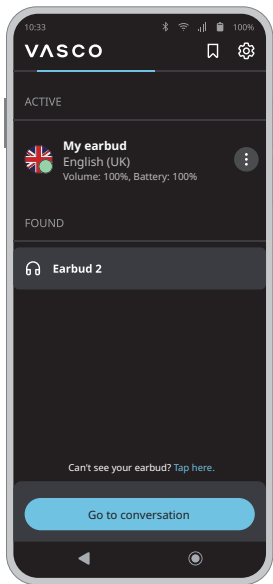
B



C

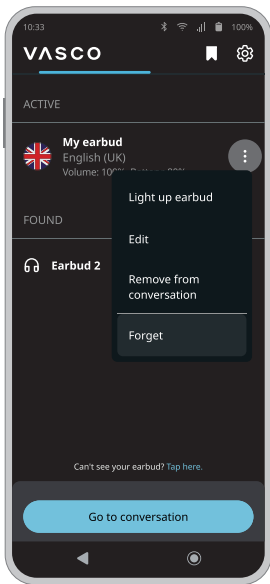
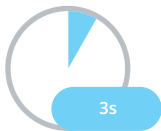
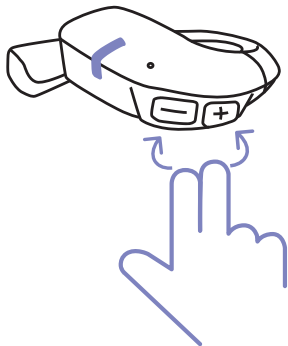


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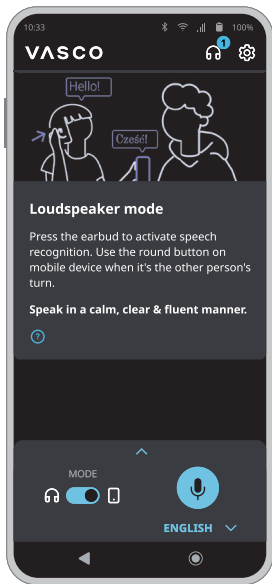
E



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# 4

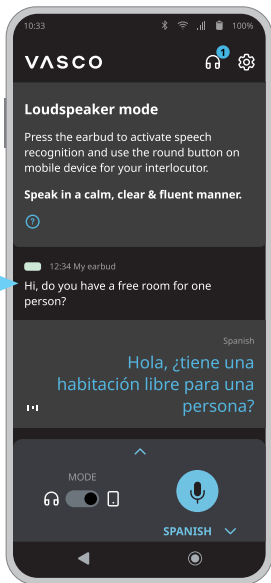
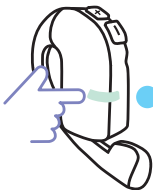


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A



B



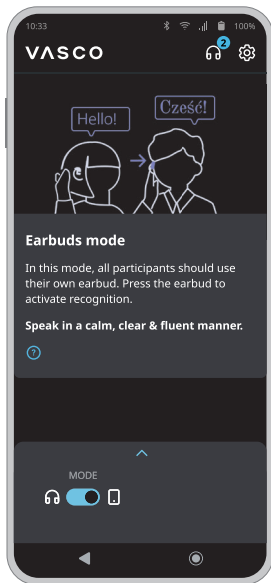
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C



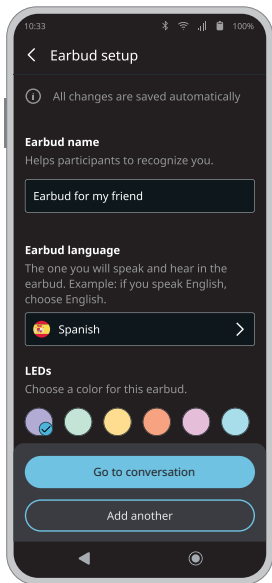
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# 4

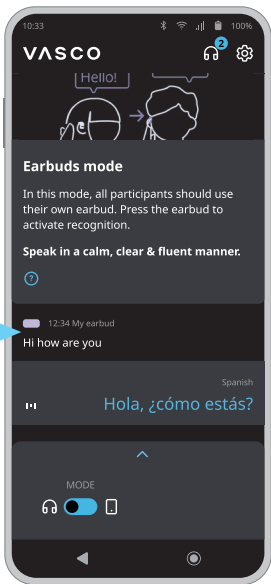


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A

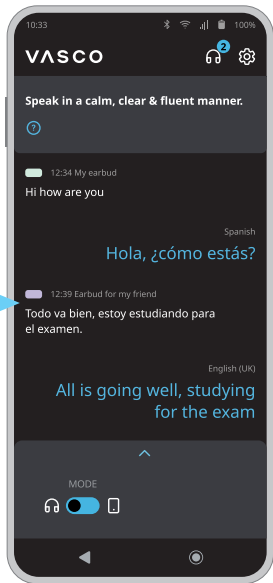


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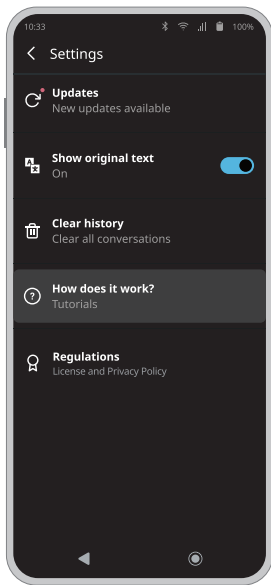
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C

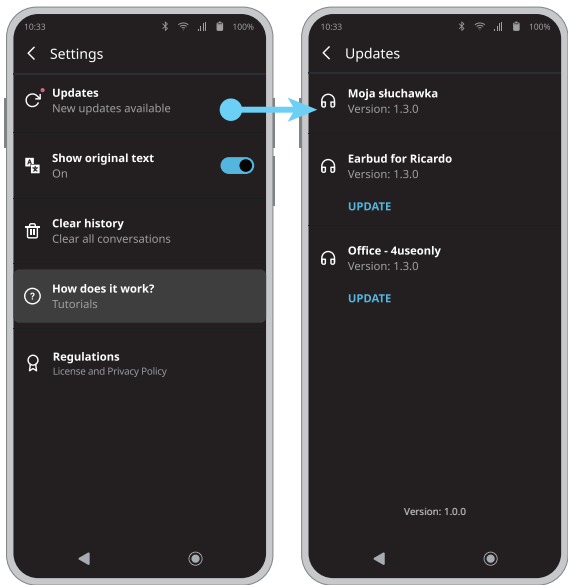




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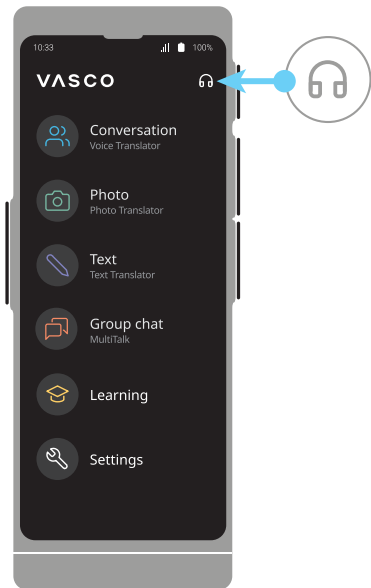


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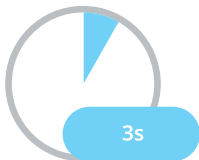
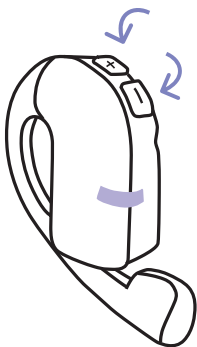
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B



6

D



## 1– Buttons

**Volume buttons** – use +/- it to increase or decrease the volume.

**Push-to-talk button** – press the earbud against your ear and release it to start the speech recognition process, and begin talking.

## 2– Charging case

**Earbuds charging** – place the earbuds inside the charging case and close it to begin charging.

**Case charging** – connect the charging case to the USB AC adapter (commercially available) or to a PC using the USB cable (supplied). The rating of the charging output should be DC 5V, at least 0.5A. The battery level of the charging case is represented by the LED indicator.

## 3– First-time use – using the mobile app

**Download and install the Vasco Connect app** on your smartphone. This is a dedicated mobile app for use with Vasco Translator E1. You can download it from the following:

- the App Store (devices with iOS systems)
- the Google Play Store (devices with Android systems).

**Run the Vasco Connect app** – once you have downloaded and installed Vasco Connect on your smartphone, run the app.

**Take the earbuds** out of the charging case to turn them on. The pairing process will begin automatically, and the earbuds should be found by Vasco Connect and listed in the app.

- A** Allow the mobile app to access the location and Bluetooth connection on your smartphone.
- B** Select your earbud from the list in the app. It will light up and connect.
- C** Personalize your earbud. Type a name, select your language, set a volume level, and select the color in which your earbud is to light up.
- D** You can add another earbud and repeat the process, or immediately start using your earbud.
- E** If you wish to unpair the earbud from your mobile phone, choose “Forget” from the drop-down list in the app or press the Volume Up and Volume Down buttons on the earbud simultaneously for 3 seconds.
- F** If you wish to restore your earbud to its default settings, press the Volume Up and Volume Down buttons on the earbud simultaneously for 10 seconds.

## 4– Conversation

**Start the conversation** – put your earbud on and tap “Go to conversation”. Now you can switch between the translation modes you prefer.

**Loudspeaker mode** – this allows you to use both the earbuds and the mobile app to communicate with someone else. This is

the default mode when you have only one earbud paired, but you may also use it with more earbuds that are connected to the app.

- A** Select the language of your conversation partner by choosing the right option from the drop-down list.
- B** Press the earbud against your ear, release it and start talking. The translated text will appear on the screen and play through a speaker.
- C** Tap the icon in the app to begin translating the other person's speech. You will hear the translation in your earbud and see its visual transcription on the screen.

**Earbuds mode** – it allows you to talk directly with 2 or more people using earbuds that are paired with a single mobile app.

- A** Pair the earbuds with the Vasco Connect app and personalize them (set the name, language, volume and color).
- B** Press the earbud against your ear and release it to start talking. Once you have finished speaking, the translated text will appear on the screen and play through the earbuds of your conversation partners.
- C** Now your conversation partner can press and release their earbud to start talking. The translated text will appear on the screen and play into your earbud.
- D** You can also choose touchless translation. Once enabled, you don't have to press the earbud. Just start speaking and the device will automatically translate your conversation.

**Finish the conversation** – once you have finished the conversation, place your earbud back into the charging case.

## 5– Settings

**Tutorials** – you can check the instructions on how to use your earbuds at any time by running tutorials from the settings menu, which you can find in the mobile app.

**Updates** – you can easily check for updates to your earbuds and to the mobile app. Press the button in the settings menu to proceed with the update process.

## 6– First-time use – using the handheld Vasco Translator\*

You can connect your earbuds to the handheld Vasco Translator and enjoy the advantages of this bundle.

Please **turn on** the handheld Vasco Translator and **take the earbuds** out of the charging case.

- A** Make sure that your handheld Vasco Translator is updated to the latest version.
- B** Tap the earbud icon in the device's main menu. The pairing process will begin automatically, and the earbuds should be found by Vasco Translator and listed in the app.
- C** Follow the B, C, D steps in the section "First-time use – using the mobile app".

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\*Works on selected models only, for instance Vasco Translator V4.



- D** If you wish to unpair the earbud from your mobile phone and connect it to the handheld Vasco Translator, you can:
- Open the Vasco Connect app on your phone and select “Forget” next to your earbud, or
  - Press both Volume Up and Down buttons on the earbud at the same time for 3 seconds.
- E** If you wish to restore your earbud to its default settings, press the Volume Up and Volume Down buttons on the earbud simultaneously for 10 seconds.

# Warranty & Conditions

## Security

**WARNING:** Read the following instructions carefully in order to minimize the risk associated with the use of the device. Failure to follow these rules may result in damage to the device or may be hazardous to your health.

- Do not use the device during takeoff or landing of the plane. Respect all rules set by the crew. Mobile devices may disrupt on-board systems.
- Do not use the device in the vicinity of flammables, chemicals, or explosives.
- Do not use the device in the vicinity of fire, embers, cigarette butts, etc.
- While driving, adhere to local rules concerning the use of mobile devices. Do not install the device above air bags.
- The device should not be used when performing certain activities that need your attention (e.g. driving). Engaging with your device can distract you or impede your awareness of surrounding sounds, and could lead to hazardous situations.
- Do not use the device in places where the use of mobile devices is prohibited (e.g. hospitals). Using the device may affect the functionality of medical devices such as pacemakers or hearing aids. Consult a doctor before using the device in the vicinity of medical equipment.
- Do not dismantle any elements of the device on your own. Do not modify the device and do not paint it. If the device does not work properly, contact the distributor.
- The battery should be charged in a cool and well-ventilated environment, away from flammables and explosives. Do not leave the device battery unattended while charging. This includes when charging the device for a long period of time, e.g. for many hours at night.
- Do not cover the device, the charging case, or the charger while charging, and do not leave the device near heat sources such as heaters or ovens, or in bright sunlight (e.g. on a windowsill). This may cause the device to heat up, which may adversely affect the life of the battery and other components in the device. Overheating of the battery may cause an explosion.
- Do not use the device while charging.

- Charge the device only with the charger and cable provided. If charging accessories are not included, charge the device only with compatible charging devices. The recommended parameters for the charger are given in the device specifications on the product website. If you are unsure whether your charger is compatible, consult your distributor or technical support. Incompatible chargers may not work with the device, may cause repeated restarts or overheating of the device, may charge the device too slowly, or may lead to other unexpected consequences. Some devices may support fast-charging technology. To get the best charging results and ensure proper usage of the battery, remember to choose a charger that is suitable for your device type.
- Using an incompatible charger, battery (if removable batteries are supported), or power source may cause a fire or explosion or may be associated with other risks.
- When charging is complete and when the device is not charging, disconnect the charger from the power source.
- To improve battery life, do not wait until the device is fully discharged before charging. Connect the device to a power source when you see the first low-charge message. Battery life benefits from charging to 80–90%, not 100%.
- **If you do not plan to use the device for a long time, make sure the battery is charged to 50%–80% before storing it.** Regularly check the battery charge level and recharge if necessary. Storing an uncharged battery for a long time will reduce its life. If a fully discharged device is unused for a long time, it may take longer to recharge the battery. Deep discharge caused by long-term storage without regular charging can also cause the battery to swell under certain circumstances.
- The device contains lithium-ion batteries, which are sensitive components that can cause injury if damaged. If you suspect that the battery may have been damaged (e.g. due to the device overheating or being dropped, hit, crushed, or improperly stored), do not connect the device with the damaged battery to a power source (e.g. charger or charging case).
- Do not keep the device in the vicinity of magnetic devices such as hard disks, credit cards, etc. The device may become demagnetized.
- Rain, high humidity, or any kind of moisture or liquid contain mineral substances and may cause the corrosion of electronic circuits. In the event of flooding, dry the device (do not use strong heat sources such as dryers or heaters) and immediately contact the distributor.
- **Warning!** The device may explode in the event of a fire.
- Do not use the device in excessively high temperatures or excessively low temperatures. Do not expose it to the sun or high levels of humidity. Details can be found in the specifications on the product website.
- Do not use household detergents or a damp cloth to clean the device

unless the cleaning instructions for individual devices or device components provided by the manufacturer state otherwise.

- Keep the device in a clean and dry place.
- Do not throw the device. Do not drop it or bend it.
- Do not use the device in places where using mobile devices is prohibited.
- The fit of the headset or earbuds should be comfortable and should not cause pressure. A convenient solution that increases the functionality of some devices is to use an ergonomic Vasco earbud translator.
- Warning! A broken display and plastic or metal parts may be sharp and cause injury.
- Warning! Keep away from children. The device may be hazardous to their health as it contains small parts that may cause choking or suffocation.
- Use electronic mobile devices in accordance with local law.
- The manufacturer accepts no responsibility for faults caused by software or hardware modifications.
- Avoid connecting the device to unsecured or untrusted Wi-Fi networks. When connected to such networks your device could be infected by malware that may damage your files on the device and the device itself.
- Regularly update the operating system, the firmware and the apps. Updates provided by the device manufacturer may include new features and fixes that affect the safety and usability of the device.
- Repairing the device yourself outside of the manufacturer's authorized service center will result in loss of warranty.

- Do not attempt to repair the device yourself. Disassembling the device may damage it. In the case of some models, disassembling the device may also cause it to lose its water resistance.
- The device is made from various materials (plastic, rubber, metal) that may cause an allergic reaction in some people. These reactions may be triggered by individual health conditions, cosmetics, medications, perspiration, or other environmental factors. Prolonged contact of the device with the skin is not recommended.
- Use only dry, clean, and soft materials to clean the device and accessories (e.g. microfiber cloth). The use of chemicals (e.g. alcohol, benzene) is prohibited unless the cleaning instructions for individual devices or device components provided by the manufacturer state otherwise. Do not clean your product while charging.

**WARNING!** The device may interfere with medical implants. In order to minimize risk, maintain a distance of at least 20 cm. Do not keep the device in your lapel pocket. In the event of an emergency, switch off the device and consult a doctor immediately.

In the event of injury, battery fluid coming into contact with your skin, a device component being swallowed, or any allergic reaction or skin irritation after contact with the device, immediately contact a doctor for further diagnosis and advice on prevention of adverse health effects.



**Warning!** Avoid exposure to loud noises for prolonged periods of time. Extended exposure to loud noises (including through earbuds) can lead to hearing damage. In order to avoid potential harm to your health, keep the volume at a safe level. Do not set the volume to the maximum level for prolonged periods of time. This can damage your hearing or the device itself.

The above safety conditions apply to all Vasco translator devices, including earbud translators, as well as to accessories supplied with the devices, such as headsets, headphones, wall chargers, charging cases and wireless chargers.

# Warranty Conditions

The device is manufactured by Vasco Electronics. The warranty covers two (2) years from the date of purchase (unless the regulations of the country in which the device was purchased provide for other minimum warranty periods — in which case the warranty is granted for this alternative period, but not for fewer than two years). The warranty includes the mechanical components of the device, the device screen, and the device shell. The warranty does not cover the battery, chargers, and SIM cards that may be included with some devices. If the device does not work properly in normal use, Vasco Electronics may repair the device or exchange the device if a repair is not possible. Personal data saved on the device may be lost in the event of repair or exchange. Vasco Electronics accepts no responsibility for the loss of personal settings, materials, information, etc. The company will not provide compensation for the above-mentioned losses.

## Conditions

1. This warranty is valid only in conjunction with the original purchase documents.
2. This warranty is not valid in the event of improper use or maintenance of the device. The warranty is not valid in the event of faults caused by device or software modifications, accidents, or mechanical damage due to flooding, burning, undue stress and strain, or dropping.
3. The battery life will degrade over time. This does not indicate a fault with the battery. If there is a substantial decrease in the length of time the battery holds a charge, it is advisable to change the battery at the manufacturer's service center (battery replacement is not covered by this warranty).
4. Damaged pixels may appear in devices with a screen (very small black or white dots). This is not a device fault.
5. This warranty is not valid in the event of damage caused as a result of repair by an unauthorized person.
6. This warranty is not valid in the event of damage caused by viruses, Trojan horses, or any other spy software.
7. This warranty is not valid in the event of problems with the GSM network.

8. This warranty does not cover accessories, in particular batteries, chargers, charging cases or headsets. The warranty covers only translation devices, including hand-held translators and earbud translators.
9. The device may be equipped with an integrated SIM card. This warranty does not include the SIM card.
10. The device uses third-party services (e.g. applications, software, websites, databases). This warranty does not cover the quality and scope of these services.
11. In the case of devices equipped with SIM cards, responsibility for proper operation of the SIM card and GSM services within SIM equipped devices rests entirely with the supplier of the factory SIM card.

The supplier of the integrated SIM card has agreements with the majority of GSM operators worldwide. The device requires an Internet connection via Wi-Fi or GSM. The manufacturer makes no guarantee that the device will function in every location, nor any guarantee of free Wi-Fi access.

In the case of devices equipped with SIM cards, Vasco Electronics accepts no responsibility for the proper functioning of SIM cards other than the integrated SIM card, or for any additional costs imposed by operators other than those imposed by the operator of the integrated SIM card.

SIM cards must not be used outside of the device. Removal of the SIM card from the device may result in the person who removes the card being liable for damages to Vasco Electronics and the SIM card supplier.

Violation of the terms of use for SIM cards, including in particular removing the SIM card from the device, using the SIM card in third-party devices, using data transmission via the SIM card for a purpose other than using the device functions, or modifying devices in such a way that data transmission via the SIM card is possible, will result in full liability for damages on the part of the user. The above-mentioned liability also extends to any resulting lost profit or unrealized profit.

Although the device uses cutting-edge technology for text translation and speech recognition, the results produced by this functionality should be treated as helpful information, not a precise translation. Translations may be inaccurate. Vasco Electronics accepts no responsibility for damage caused by imprecise or inaccurate translations.



# Compliance information and statements

**Producer:** Vasco Electronics Góralski Group S.K.A., al. 29 Listopada 20, 31-401 Kraków

**PMN:** Vasco Translator E1

**Model (HVIN/EPC):** E1 (REV. B)

**FCC ID:** 2A6YY-E1

**IC:** 27609-E1

**Contact:** support@vasco-electronics.com

## Radiofrequency radiation exposure Information:

The radiated output power of the device is far below the FCC and ISED radio frequency exposure limits. Nevertheless, the device should be used in such a manner that the potential for human contact during normal operation is minimized.

For body worn operation, this device has been tested touched to the phantom and meets FCC RF exposure guidelines. Nevertheless, the device should be used in such a manner that the potential for human contact during normal operation is minimized.

## Compliance statement:

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s) and complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique

Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

1. L'appareil ne doit pas produire de brouillage.
2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

**NOTICE:**

Changes or modifications made to this equipment not expressly approved by Vasco Electronics Góralski Group S.K.A. may void the FCC authorization to operate this equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Vasco Electronics Góralski Group S.K.A. declares that the Vasco Translator E1 complies with the applicable FCC and ISED standards and regulations.