

FLOSSOM 花至

花至穿戴式智能柔性美容仪

WE200-M系列

FLOSSOM Wearable Intelligent Flexible Beauty Apparatus

We200-M

使用说明书

User's Manual

感谢您选择

FLOSSOM花至的美容仪

Thank you for choosing our FLOSSOM beauty apparatus.

为确保正确及安全使用，
请在使用前仔细阅读本说明书，
并妥善保管，方便随时查阅。

For correct and safe use of the product, please read this manual carefully before use. Keep it properly for future reference.

目录

产品规格	01
界面及按键显示	01
禁用及慎用提示	02
功能介绍	03
首次使用前须知	04
使用方法	05
使用注意事项与安全警告	06
故障排除	09
常见问题	10
内置充电锂电池的废弃方式	11
有害物质或元素	12
售后信息	13
保修卡	14

Contents

Product specification	01
Interface and buttons	01
Who and where the product is not intended for	02
Functions	03
Directions for users	04
Usage	05
Cautions and safety warnings for use	06
Troubleshooting	09
Q & A	10
Disposal of built-in rechargeable lithium battery	11
Hazardous substances or elements	12
After-sales service information	13
Warranty card	14

产品规格

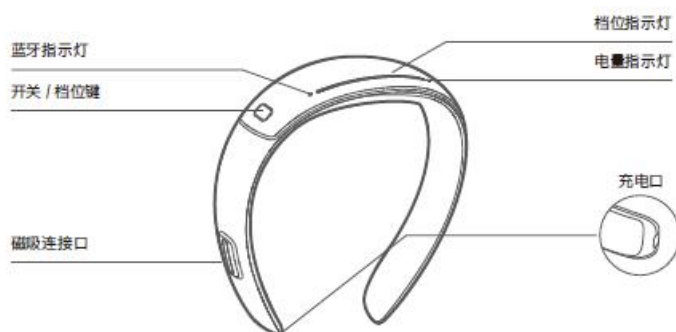
套装名称: FLOSSOM 花至穿戴式智能柔性美容仪
型 号: WE200-M 系列
尺 寸: 约 W165mm × D155mm × H48mm (skinpilot 美肤管家)
电池容量: 7.4V 250mAh
额定输入: 5V=2A (skinpilot 美肤管家)
充电时间: 60 分钟(因充电环境不同, 充电时间有差异)
使用时间: 60 分钟(因使用环境与档位不同, 可使用的时间有差异)
执行标准: GB4706.1-2005、GB4706.15-2008
产 地: 中国

Product specification

Product name: FLOSSOM wearable intelligent flexible beauty apparatus
Model: WE200-M
Dimensions: Approx. W 165mm x D 155mm x H 48mm (skinpilot)
Battery capacity: 7.4V 250Ah
Rated input: 5V/2A (skinpilot)
Charging duration: 60min. (depending on the charging conditions)
Battery life: 60min. (depending on the operating conditions and the level selected)
Standard: GB4706.1-2005/GB4706.15-2008
Place of origin: China

界面及按键显示

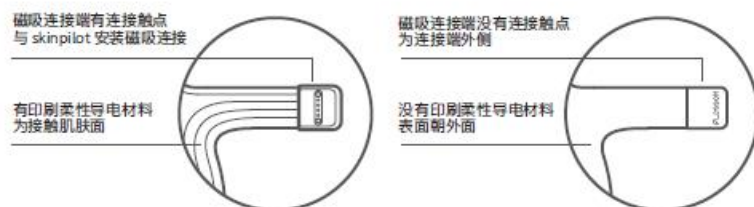
Interface and buttons



花至skinpilot美肤管家

蓝牙指示灯	Bluetooth indicator
开关/档位键	Power/level selection button
磁吸连接口	Magnetic connection port
档位指示灯	Level indicator
电量指示灯	Battery level indicator

充电口	Charging port
花至 skinpilot 美肤管家	FLOSSOM Skinpilot



花至柔性导电膜布

磁吸连接端有连接触点 与 skinpilot 安装磁吸连接	Magnetic connection end with a connection contact: Magnetically connected to the skinpilot
有印刷柔性导电材料 为接触肌肤面	Printed flexible conductive material: The skin contact surface
磁吸连接端没有连接触点 为连接端外侧	Magnetic connection end without a connection contact: Outside of the connection end
没有印刷柔性导电材料 表面朝外面	No printed flexible conductive material: With an outward surface
花至柔性导电膜布	FLOSSOM flexible conductive film fabric

禁用及慎用提示

本产品为小型家用电器,不属于医疗器械。

使用前,请务必认真阅读以下禁用与慎用提示,并且严格按照本说明书指示使用本产品。若以下无法涵盖所有特殊情形,用户无法自行判断是否适用,使用前请咨询医生、购买店铺客服、品牌旗舰店客服,或直接拨打客户服务热线 400-848-0056。

Who and where the product is not intended for

The product is a small household appliance instead of a medical device.

Please read the following content about the forbidden behaviors and the behaviors needing attention carefully before use and use the product as instructed herein. The special circumstances below are not exhaustive. If it is difficult to judge whether the product is suitable for you, please consult a doctor or the customer service of our flagship store or the authorized store where the product was purchased or call our customer service hotline (400-848-0056) directly.

以下人员、情况和部位禁止使用：

- 正在使用心脏起搏器等体内植入式医用电子仪器、人造心肺机等维持生命用医用电子仪器、心电图描写器等穿戴型医用电子仪器时, 请勿使用。
- 佩戴隐形眼镜时请勿使用, 请摘下隐形眼镜后再使用。
- 患有心脏病、心脏方面的障碍, 以及此方面倾向的患者, 请勿使用。
- 无法感觉刺激的人, 请勿使用。
- 请勿用于婴幼儿、儿童或 18 岁以下人群, 并将主机及配件放置在儿童接触不到的地方。
- 请勿用于本说明书使用方法指定以外的部位以及下列部位:
 - 眼球、上眼睑等眼眶以内的区域
 - 喉咙、喉结
 - 口腔内、黏膜处
 - 阴部
 - 皮肤出现受损、皮疹、炎症、瘙痒等异常部位
 - 凸起的痣、病毒性疣
 - 体内接受过金属植入等外科手术的部位
 - 骨折部位

For the following people, circumstances and body parts, the product is forbidden to use.

- Any person using electronic medical implants such as a heart pacemaker, any electronic medical device for life support such as an artificial heart-lung machine, or any wearable electronic medical device such as an electrocardiographic recorder;
- Any person using contact lens. (He/she can use the product after removing the contact lens.)
- Any person with a heart disease, cardiac dysfunction or tending to have any problem of this sort;
- Any person who cannot feel stimulation;
- Any person under 18 years old (including any infant or child). (The product and its accessories should be put in a place unreachable to children.)
- Any body part not designated for use in this manual (including the following ones):
 - Any area around the eye, such as the eyeball or upper eyelid;
 - Throat or prominentia laryngea;
 - Oral cavity or mucosa;
 - Private part;
 - Any skinpilot with damaged skin, rash, skin inflammation or cancer;
 - Raised nevus or viral warts;
 - Body part with a metallic implant;
 - Fracture site

以下人员或出现以下情况请谨慎使用或谨遵医嘱使用：

- 患有急性病、结核病、发烧、高血压、传染病、恶性肿瘤血液病、糖尿病或其他内脏疾病，或正在接受治疗的患者请咨询医生。
- 肌肤敏感或脆弱、患有皮肤病、特应性皮炎、过敏体质遗传性皮炎、接触性皮炎、有皮肤病履历或担心对肌肤产生不良影响的人，请咨询医生。
- 长期使用类固醇类激素药物或者肝功能障碍而引发毛细血管扩张的人，请咨询医生。
- 高度近视（600 度以上）的人，请咨询医生。
- 进行眼部或面部手术后或处于治疗期间中，请咨询医生。
- 医疗美容术后有内出血、肿胀、结痂等部位，请咨询医生。
- 患有神经障碍疾病的患者，请咨询医生。
- 正处于住院治疗且服药中的人，请咨询医生。
- 正在进行牙齿治疗或曾进行补牙的人士，请咨询医生。
- 过度日晒后或肌肤处于脆弱敏感状态时，请谨慎使用。
- 醉酒时或醉酒后，请谨慎使用。
- 如处于生理期，请谨慎使用。
- 如处于孕期或哺乳期，请谨慎使用，使用前请先咨询医生后再使用。

n2

For the following people or circumstances, please use the product with caution or after consulting a doctor.

- Any person with any acute disease, tuberculosis, fever, hypertension, infectious disease, malignant tumor, blood disease, diabetes or other visceral disease, or currently receiving a treatment. (Consult a doctor before using the product.)
- Any person with sensitive or fragile skin, any current or previous skin disease, atopic dermatitis, allergic dermatitis, contact dermatitis, or a worry about the adverse effect on skin. (Consult a doctor before using the product.)
- Any person with angiotelectasis due to hepatitis or long-time use of any steroid hormone medicine. (Consult a doctor before using the product.)
- Any person with high myopia (above -6D). (Consult a doctor before using the product.)
- Any person in or after an eye or facial surgery. (Consult a doctor before using the product.)
- Any person with problems such as hemorrhage, swelling or scabbing after a medical cosmetic surgery. (Consult a doctor before using the product.)
- Any person with a neurological disorder (Consult a doctor before using the product.)
- Any person hospitalized for treatment and taking any medicine. (Consult a doctor before using the product.)
- Any person currently receiving dental treatment or with dental filling). (Consult a doctor before using the product.)
- Any person after excessive exposure to sunlight or with sensitive or fragile skin. (Use the product with caution.)
- Any person drunk or shorter after drunkenness. (Use the product with caution.)
- Any female in her menstrual period. (Use the product with caution.)
- Any female in her pregnancy or lactation period (Consult a doctor before using the product and use it with caution.)

功能介绍

Functions

安全功能

电流异常保护：检测 skinpilot 的电流值，控制电流的异常输出。

穿戴感应：检测花至柔性导电膜布与 skinpilot 的连接状态，确保连接妥当再进行电流输出。

Safety function

Protection against current abnormalities: Current of the skinpilot can be detected, and its abnormal output can be controlled.

Wear sensing: The status of connection between the FLOSSOM flexible conductive film fabric and the skinpilot can be detected so that current is on when the connection is correct and stable.

连接识别功能

检测两侧磁吸连接端与花至柔性导电膜布贴肤的状态，当两侧磁吸连接端连接成功且花至柔性导电膜布贴肤后，skinpilot 响起“嘀嘀”两声提示声，档位指示灯以绿色呼吸灯亮起，提醒连接成功，可继续短按开关键进行 1 档能量输出，开始护理。

当磁吸连接端贴合或花至柔性导电膜布贴肤未妥当时，档位指示灯将以红色呼吸灯亮起提醒，此时无法进行档位调节与能量输出。

Connection identification

Connection between the magnetic connection ends on two sides of the product, and contact between the FLOSSOM flexible conductive film fabric and skin of the skinpilot can be detected. In the case of successful connection and contact, the skinpilot will give two beeps, and the level indicator will breathe in green, suggesting successful connection. At this time, the power/level selection button can be pressed again to output energy of level 1 to start skin care.

In the case of failed connection and contact, the level indicator will breathe in red. At this time, level selection and energy output will fail.

护理计时功能

启动护理后，电流输出开始护理计时，当花至柔性导电膜布连接不良或未贴肤妥当时，仪器将暂停电流输出与计时，待重新穿戴妥当时，请重新短按开关 / 档位键，恢复电流输出与计时，确保有效护理时间。

Timing

Upon start of skin care, the product will begin to output a current and time. In the case of failed connection or contact as mentioned above, the product will pause its current output and timing. After being properly worn and pressed on the power/level selection button, it will continue with current output and timing to continue timing for care skin.

自动关机

skinpilot 在待机下 10 分钟没有操作，会自动关机。

Automatic power-off

If the skinpilot has not been operated in 10 minutes after power-on, it will be powered off automatically.

小程序护理操控功能

电流档位调节：护理时通过小程序连接进行电流档位操控，根据面部不同分区的耐受情况进行各分区的不同档位调节，以适配不同个体差异，可将适配好的不同分区电流档位组合一键录入至 skinpilot 中，当后续护理时，可直接离线使用录入好的电流档位组合。

Skin care control on applet

Current level adjustment: In skin care, the current level can be controlled on the applet: The current level for each facial area can be adjusted for personalized use of the product. The adjustment data of all the facial areas can be imported into the skinpilot through only one button and used offline directly in future skin care.

首次使用前须知

Directions for users

适应性测试

为防止肌肤问题，请务必先进行肌肤适应性测试。首次使用时，请先在手臂内侧涂抹精华，进行肌肤适应性测试。如有不适，请立即停用。

Adaptability test

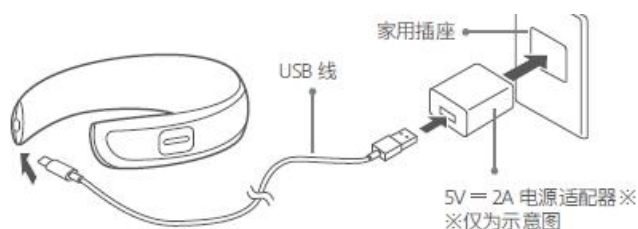
Before the first use of the product, please do a skin test to avoid skin problems: apply a little essence onto the inner side of the arm. In the case of discomfort, stop using the product.

充电方式

首次使用前，请将 skinpilot 充满电后再使用，充电方式如下：

Charging method

Before the first use of the product, please fully charge the skinpilot as below.



USB 线	USB cable
家用插座	Household power socket
5V = 2A 电源适配器 ※ ※仅为示意图	5V/2A power adapter ※ ※Schematic diagram only

△注意:

1. 请使用官方提供的 typeC 充电线为 skinpilot 充电,需自行搭配 5V=2A 的适配器使用。
2. 请将 skinpilot、适配器与充电口擦干水分后再充电。

△Notes:

1. Please charge the skinpilot with the provided Type-C cable. The power adapter for charging should be prepared by user.
2. Before charging the skinpilot, please dry it (including its charging port) and the power adapter.

充电与续航时间

充电时间: 约 60 分钟 (因充电环境不同,充电时间有差异)

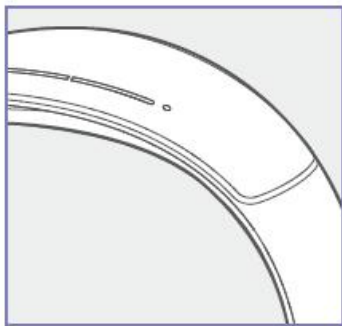
续航时间: 约 60 分钟 (因使用环境与档位不同,可使用的时间有差异)

Charging duration and battery life

Charging duration: About 60 minutes (depending on the charging conditions)

Battery life: About 60 minutes (depending on the operating conditions and the level selected)

电量显示



Display of battery level

skinpilot 使用时:

○ 电量指示灯白色: 电量充足

● 电量指示灯红色闪烁: 电量不足,请充电

skinpilot 充电时:

● 电量指示灯红色常亮: 电池充电中

● 电量指示灯绿色常亮: 电池已充满电


When the skinpilot is used:

○ The battery level indicator remains lit in white: High battery level

● The battery level indicator flashes in red: The product has a low battery level and needs to be charged.

When the skinpilot is charged:

● The battery level indicator remains lit in red: The battery is being charged.

 The battery level indicator remains lit in green: The battery is fully charged.

使用方法

使用频率建议

建议每周护理 2 次,根据皮肤状态适当降低频次。

护理时,可连接小程序使用

skinpilot 可通过蓝牙连接手机小程序

- ①初次使用前,请先绑定仪器
- ②手机扫描下方二维码,进入花至小程序

Usage

Recommended frequency of use

It is suggested to use the product twice a week. The frequency of use can be properly reduced according to the skin condition.

Control of skin care on applet

The skinpilot can be connected to the following mobile applet through Bluetooth.

- ① Before the first use of the product, bind it first.
- ② Scan the following code to enter the FLOSSOM applet.



③绑定仪器

- 根据小程序内的指引,绑定花至穿戴式智能柔性美容仪
- 初次绑定后无需重复绑定,后续可直接进入小程序进行护理

③ Bind the product.

- Bind the product as instructed in the applet.
- The product only needs to be bound for a single time. Control of skin care can be directly done on the applet after that.

④连接小程序使用

- 进入花至小程序,选择花至穿戴式智能柔性美容仪对应入口
- 仪器开机,打开手机蓝牙完成设备连接,开始护理
- 小程序会有部分功能更新,以小程序实际为准

④ Connect the product to the applet.

- Enter the FLOSSOM applet and select the product.
- Power on the product, enable the Bluetooth function on the mobile phone, connect the product and do skin care.
- Some functions of the FLOSSOM applet may be updated.

STEP1: 卸妆清洁与用前准备

使用前, 请对脸部和眼周部位进行卸妆、清洁。
取下耳环、项链、手链、手表等金属配饰与隐形眼镜。

STEP 1: Remove the makeup and prepare for use of the product.

Before use of the product, please remove the makeup on the face and around the eyes and clean the skin.

Remove the contact lens and the metallic accessories (such as earrings, necklace, bracelets and watch) (if any).

STEP2: 开机与佩戴 skinpilot

长按 skinpilot 开关键, 响起“滴滴”提示音, 开机成功, 此时主机进入待机状态, 档位指示灯呈现白色呼吸灯状态显示。

如图所示, 以开关键在右手边的方向拿起 skinpilot, 像佩戴刘海发箍一样戴于头上, 让 skinpilot 左右两侧佩戴至耳后。

STEP 2: Power on and wear the skinpilot.

Press and hold the power/level selection button. Two beeps suggest successful power-on. After that, the product will be on standby, with its level indicator breathing in white.

As in the figure, take the product and wear it on the head like a hair band, making sure that its left and right sides are behind the ears and that the power/level selection button is on the right hand side.

STEP3: 充分浸润膜布

将官配精华液均匀地倒在花至柔性导电膜布上, 浸润约 1 分钟, 让膜布充分吸收精华。重点确保有导电材料的部位已充分浸湿。

如有剩余精华, 可将精华倒在手心上, 轻轻涂抹在脸上使用。

△注意:
膜布两侧连接器避免接触精华, 只浸润接触脸部的膜布即可。

STEP 3: Fully wet the film fabric.

Pour the FLOSSOM-brand essence into the flexible conductive film fabric to wet it evenly for about 1 minute, making sure any position with the conductive material is fully wetted.

The remaining essence (if any) can be poured onto your palm and applied on the face gently.

△Note:

Keep the essence from the connectors on two sides of the flexible conductive film fabric. Apply it on the flexible conductive film fabric in contact with the face only.

STEP4: 按照以下步骤穿戴花至柔性导电膜布

将花至柔性导电膜布穿戴在脸上，可根据个人脸型微调膜布的位置，将印刷了柔性导电材料的地方平铺贴合脸部，请勿折叠印刷了柔性导电材料的地方，可折叠下巴剪口处以贴合脸型。

将花至柔性导电膜布两边的磁吸连接端吸附连接在 skinipilot 的两侧。当仪器“嘀嘀”响起，档位指示灯呈现绿色呼吸灯状态显示，表示连接成功，准备开始护理。

△注意：

当进行两侧磁吸连接的时候，请勿让头发夹在 skinipilot 与磁吸连接端之间，以防影响导电性能。

STEP 4: Wear the flexible conductive film fabric.

Wear the flexible conductive film fabric onto the face and adjust it to fit the face shape. Make sure its part with the printed flexible conductive material is in good contact with the face and do not fold it. The cut positions of the film fabric's part for the chin can be properly folded to fit the face shape.

Connect the magnetic connection ends on two sides of the film fabric magnetically to two sides of the skinipilot. When there are two beeps and the level indicator is breathing in green, it suggests successful connection and readiness for skin care.

△ Note:

When connecting the two magnetic connection ends, make sure there's no hair between them and the skinipilot to ensure good conduction.

“嘀嘀”

Two beeps

STEP 5: 档位调节,开始护理

可通过 skinipilot 本机或者小程序两种方式进行电流档位调节：

通过 skinipilot 调节档位：轻轻短按右侧的开关 / 档位键，此时 skinipilot 开始输出 1 档电流，继续短按可继续调节档位，档位以 1-2-3-1-2-3 的规律进行循环调节。

通过小程序调节档位：轻点小程序上的护理页面进行档位设置调节面部不同分区的电流档位，小程序将操控 skinipilot 输出电流能量，skinipilot 档位指示灯以蓝色呼吸灯显示。当通过小程序操控 skinipilot 输出电流时，将无法通过 skinipilot 上的开关 / 档位键调节档位，直至断开小程序连接。

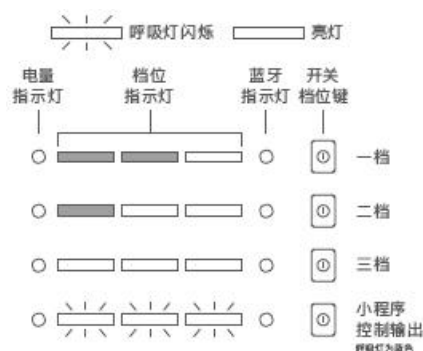
STEP 5: Adjust current level and do skin care.

The current level can be adjusted as below on the skinipilot or the applet.

Adjustment on the skinipilot: Press the power/level selection button on the right side gently. The skinipilot will then output the current of level 1. The skinipilot will output the current of level 2 if it is gently pressed for the second time, or the current of level 3 if it is gently pressed for the third time. The output currents rotate in the sequence of level 1, level 2 and level 3.

Adjustment on the applet: Click the skin care page on the applet to set the current levels for different facial areas. After that, the applet will control the current output by the skinipilot, and the level indicator on the skinipilot will breathe in blue. The power/level selection button on the

skinpilot is disabled in this mode of adjustment till disconnection from the applet.



呼吸灯闪烁	The indicator is flashing.
亮灯	The indicator is lit.
电量指示灯	Power indicator
档位指示灯	Level indicator
蓝牙指示灯	Bluetooth indicator
开关/档位键	Power/level section button
一档	Level 1
二档	Level 2
三档	Level 3
小程序控制输出 呼吸灯为蓝色	Current output control on applet The indicator is breathing in blue.

STEP 6: 结束护理

当护理完成后, skinpilot“滴滴”响起, 电源自动关闭, 档位指示灯、电源指示灯熄灭, 表示护理结束。

将两边的磁吸连接端轻轻摘下, 再取下花至柔性导电膜布和 skinpilot。护理结束后, 可按个人需求进行面部清洗和后续护肤。

STEP 6: End the skin care.

Upon end of the skin care, there will be two beeps, the skinpilot will be powered off automatically, and the power indicator and the level indicator will both go out, suggesting that skin care has ended.

Take off the magnetic connection ends on two sides of the film fabric and remove the flexible conductive film fabric and the skinpilot in sequence. After that, face washing and further skin care can be done if you want.

STEP 7: 清洁与保养

清洁保养时需注意:

- 为保持 skinpilot 的洁净, 每次使用后, 请使用干净的软布或纸巾擦拭, 请勿直接冲洗或浸泡。
- 保养时务必先关闭电源否则可能会导致触电、短路、起火。
- 请勿使用碱性清洗剂、酒精、稀释剂、汽油、卸甲油等溶剂及药品, 或具有研磨效果的研磨剂擦拭 skinpilot。
- 花至柔性导电膜布是一次性产品, 请勿重复使用。

STEP 7: Clean and maintain the product.

Cautions in maintenance:

- After each use, please wipe the skinpilot with clean, soft cloth or tissues. Do not flush or soak it in water.
- Before maintenance, please power off the product to avoid electric shocks, short circuit and fires.
- Do not wipe the product with any solvent or medicine, such as alkaline cleaner, alcohol, thinner, gasoline or nail polish remover, or any abradant.
- The flexible conductive film fabric is a disposable product. Do not use it repeatedly.

使用注意事项与安全警告

请按照指引使用产品,否则容易导致不良影响。

Cautions and safety warnings for use

Please use the product as instructed to avoid adverse effects.

产品使用

- 请勿用于本说明书中注明以外的用途。
- 穿戴护理使用时,请勿折叠印刷了花至柔性导电材料的地方。
- 穿戴护理使用时,请勿拉扯过度花至柔性导电膜布,避免出现接触不良、断裂等情况。
- 花至柔性导电膜布是一次性产品,请勿重复使用。
- 请勿在洗澡时使用。
- 请勿将主机投入火中,或在靠近易燃物(酒精、稀释剂、汽油、洗甲水喷雾器等)的场所使用。
- 请勿在加热或高温状态下充电或使用。
- 当主机散发异味及异常发热、冒烟时,请停止使用。
- 当主机损坏时,请勿使用。
- 请勿自行拆卸、维修和改造主机。
- 请勿用于商用等过度连续使用的环境。
- 请勿掉落或碰撞主机。
- 请勿用硬物刮擦柔性导电膜布。
- 请勿用于宠物身上。
- 使用过程中若感觉身体不舒服,请停止使用。
- 请勿在同一部位短时间重复使用,否则可能导致对皮肤的潜在危害。
- 如果不遵循使用说明,可能导致不良影响。
- 本设备包含型号核准代码为: CMIIT ID: 2022DP11232 的无线电发射模块。

Use

- Please use the product for the purpose designated in this manual only.
- When in use, do not fold the printed flexible conductive material.
- When in use, do not pull the flexible conductive film fabric violently, otherwise there may be poor contact, rupture, etc.
- The flexible conductive film fabric is a disposable product. Do not use it repeatedly.
- Do not use the product while taking a bath.
- Do not throw the product into fire or use it close to any inflammable (such as alcohol, thinner, gasoline or nail polish remover sprayer).
- Do not use or charge the product when it is hot or being heated.
- Do not use the product when it smells abnormally, gives off smoke or is abnormally hot.
- Do not use the product when it is damaged.

- Do not disassemble, repair or refit the product.
- Do not use the product for a commercial purchase or another purpose needing long-time use.
- Avoid falls and collisions of the product.
- Do not scratch the flexible conductive film fabric with any hard object.
- Do not use the product on pets.
- Stop the product when you feel uncomfortable in use.
- Using the product repeatedly on a single site may result in hazards for the skin there.
- There may be adverse effects if this manual is not followed in use.
- The product contains a radio transmission module with a CMIIT ID of 2022DP11232.

充电及电源

- 请勿将电源适配器沾水,若不小心沾水,需擦干水分后再充电。
- 请勿损坏或自行改造 USB 电源线。
- 充电结束后,请先从插座中拔出电源适配器再存放,并注意请勿湿手插拔。
- 一旦发生异常请立即切断电源。

Charging and power supply

- Please keep the power adapter from water. In the case of accidental contact with water, dry it before use.
- Do not damage or refit the USB cable.
- After charging, unplug the power adapter with dry hands and keep it properly.
- In the case of any abnormality, power off the product immediately.

存放与保管

- 请勿用酒精稀释剂、汽油、洗甲水等溶剂擦拭。
- 请勿在沾有精华液的状态下放置。
- 请勿放置或存放在火焰旁、烈日下、靠近发热器具等高温高湿的场所。
- 请保管在儿童接触不到的地方。
- 长期不使用时,请从家用插座上拔出电源适配器,拔出 USB 线和 skinpilot,再进行保管。
- 请将主机擦干净后,套上收纳袋再存放。
- 请放置在通风、干净的地方保管。

Storage and safekeeping

- Do not wipe the product with any solvent such as alcohol, thinner, gasoline or nail polish remover.
- Do not store the product with essence on.
- Do not put the product close to flame or any heater, under sunlight or in any other hot or humid place.
- Please keep the product in a place unreachable to children.
- Before long-time storage of the product, please unplug the power adapter from the power socket and then unplug the USB cable from the skinpilot.
- Before storing the skinpilot, wipe it and put it into the storage bag.
- Please keep the product in a clean, well-ventilated place.

故障排除

故障/问题	可能原因或处理方法
无法开机	skinipilot电量不足，请充电。
	请持续长按开关键2秒钟。
	可能出现skinipilot故障，请联系购买店铺客服或客户服务热线400-848-0056。
无法充电	请使用原装的数据线和自行搭配5V=2A的适配器。
	接触不良或松动，请检查skinipilot、电源适配器、插座之间的连接点是否良好接触。
	插座没有通电，请检查插座是否通电并可正常使用。
无法调节档位	花至柔性导电膜布的磁吸连接端接触不良或松动，请检查skinipilot与磁吸连接端之间是否良好接触。
	搭配小程序护理时，将最高档位录入至skinipilot中，此时skinipilot档位设置为最高档，因此无法进行继续升档设置。请连接小程序，在小程序护理页面里重置skinipilot档位设置。
	当通过小程序操控skinipilot输出电流时，skinipilot的档位指示灯以蓝色呼吸灯呈现，将无法通过skinipilot上的开关/档位键调节档位，如需通过skinipilot调节档位，请断开小程序连接。
	可能出现skinipilot故障，请联系购买店铺客服或客户服务热线400-848-0056。
充满电后只能使用几分钟	本机具有自动断电功能，护理完成后会自动关机。
	电量不足，skinipilot自动关机，请充电后再使用。
	可能为电池寿命问题，请联系店铺客服或客户服务热线400-848-0056。
电流刺激感强烈	请降低档位使用。
	若在护理时，感觉某个分区电流刺激感强烈，可通过连接小程序进行面部不同分区的电流档位操控，请降低电流刺激感强烈分区的档位使用。
电流强度过低或感受不到电流感	请调高档位使用。
	请将膜布完全贴合于肌肤上。
	请往膜布喷适量的喷雾或者保湿水再使用。
使用过程中报警亮红光	脸部各部位肌肉对电流的感知度不同，因此不同部位对电流感强度感受不一致属于正常现象。
	花至柔性导电膜布的磁吸连接端接触不良或花至柔性导电膜布没有完全贴合脸部，请检查skinipilot与磁吸连接端之间是否良好接触，重新磁吸连接器与贴合脸部妥当后，待档位提示灯显示绿色呼吸灯后，可短按开关/档位键，继续护理。
两侧磁吸连接端无法磁吸至skinipilot上	将skinipilot反方向佩戴，请取下skinipilot，以开关键在右手边的方向重新拿起skinipilot，像佩戴刘海发箍一样戴于头上，让skinipilot左右两侧佩戴至耳后。可参考本说明书的第6页STEP2的右侧示意图。
	可能出现skinipilot故障，请联系购买店铺客服或客户服务热线400-848-0056。

Troubleshooting

Fault	Possible cause/recommended solution
Failure of power-on	The skinipilot has a low battery level. Please charge it.
	Please press the power/level selection button and hold it for 2s.
	The skinipilot has failed. Please contact the customer service of the authorized store where the product was purchased or call our customer service hotline (400-848-0056) directly.
Failure of charging	Please use the original USB cable and a 5V/2A power adapter prepared by yourself.
	The contact between the skinipilot and the power adapter, or that between

	<p>the power adapter and the power socket is poor.</p> <p>The power socket is not electrified. Please check whether it is electrified and normal.</p>
Failure of level adjustment	<p>The contact between the magnetic connection ends of the flexible conductive film fabric and the skinpilot is poor.</p> <p>When the FLOSSOM applet is used, the highest level is imported into the skinpilot. In this case, the level of the skinpilot is set as the highest one, and it is impossible to select a higher level. Please enter the skin care page of the FLOSSOM applet and reset the level of the skinpilot.</p> <p>The level of the skinpilot cannot be adjusted through the power/level selection button on the skinpilot when the level indicator on the skinpilot is breathing in blue when using the FLOSSOM applet to control current output. To adjust the level on the skinpilot, please disconnect from the FLOSSOM applet first.</p> <p>The skinpilot has failed. Please contact the customer service of the authorized store where the product was purchased or call our customer service hotline (400-848-0056) directly.</p>
Only minutes of use even after a full charge	<p>After skin care, the product can will power off automatically.</p> <p>The skinpilot powers off automatically because of low battery level. Please charge it before continued use.</p> <p>The battery will expire soon. Please contact the customer service of the authorized store where the product was purchased or call our customer service hotline (400-848-0056) directly.</p>
Strong current stimulation	<p>Please select a lower level.</p> <p>If the current stimulation in certain area is strong, select a lower current level on the FLOSSOM applet.</p>
Insufficient or no current stimulation	<p>Select a higher level.</p> <p>Make the flexible conductive film fabric fit the skin well.</p> <p>Before use, please apply mist spray or toner onto the flexible conductive film fabric.</p> <p>It is normal because the muscles in different facial areas may have different sensibility for the current stimulation.</p>
Red level indicator in use	<p>The flexible conductive film fabric does not fit the face well, or its magnetic connection ends have a poor contact with the skinpilot. Please adjust for good contact or fit. When the level indicator is breathing in green, press the power/level selection button for continued skin care.</p>
Failure of connection of the magnetic connection ends on the two sides to the skinpilot	<p>The skinpilot is worn reversely. Please take it off and wear it on the head like a hair band, making sure that its left and right sides are behind the ears and that the power/level selection button is on the right hand side. Refer to the figure on the right part in STEP2 on page 6 in this manual.</p> <p>The skinpilot has failed. Please contact the customer service of the authorized store where the product was purchased or call our customer service hotline (400-848-0056) directly.</p>

常见问题

Q: 是否可以浴室使用

A: 本产品不能在浴室(浴室、浴缸)中使用。

Q: 是否可以在睡眠中使用

A: 请勿在睡眠中使用。

Q: 左右脸的体感不一样

A: 因面部左右不对称,可能导致左右脸的体感不一样,请连接小程序分别调整不同脸部分区的能量档位。

Q: 出现了牙痛的情况

A: 正进行牙齿治疗、补牙或有种植牙的人士使用时可能会导致牙痛。如出现不适,请立即咨询医生。

Q: 晒伤或剃毛后是否能马上使用

A: 不建议马上使用,可能会导致炎症。发生肌肤问题请立即停止使用并咨询医生。

Q & A

Q: Can the product be used in a bathroom?

A: The product cannot be used in a bathroom (or a bathtub).

Q: Can the product be used in sleep?

A: The product cannot be used in sleep.

Q: Why do left half and right half of the face have different feelings in use?

A: Left half and right half of the face are usually asymmetric. Please adjust the current levels for different facial areas on the FLOSSOM applet.

Q: Why is there toothache in use?

A: It may happen to users receiving dental treatment, with dental implant or tooth filling. In the case of toothache, please consult a doctor immediately.

Q: Can the product be used immediately after sunburn or shaving?

A: Using the product immediately after sunburn or shaving may result in inflammation. In the case of any skin problem, please stop using the product immediately and consult a doctor.

内置充电锂电池的废弃方式

电池取出说明:

- 1、在废弃仪器前,必须将电池从仪器中取出
- 2、在取出电池时,仪器必须处于断电状态,才可安全地取出电池
- 3、如需帮助,请联系旗舰店客服

废电池的处理方式:

交给废电池回收机构,由专业人员回收处理

△注意:

- 本使用指引仅适用于废弃主机,内置充电锂电池需要按照当地相关法律法规的回收操作指引处理。
- 本使用指引不能用于正常的产品维修。
- 若因自行拆卸导致的主机故障,将无法提供正常的售后服务。

Disposal of built-in rechargeable lithium battery

How to take out the battery:

1. Before disposal the product, please take out its battery.
2. Before taking out the battery, please power off the product for safety.
3. For any help, please contact the customer service of our flagship store.

How to dispose the used battery:

Send the used battery to a used battery recycling organization for professional treatment.

△ Notes:

- The operation instructions above apply to disposal of the skinpilot only. The built-in lithium battery should be disposed according to the local laws and regulations about recycling.
- The operation instructions above do not apply to normal repair of the product.
- If the skinpilot fails due to unauthorized disassembling, we will not provide the normal after-sales service for it.

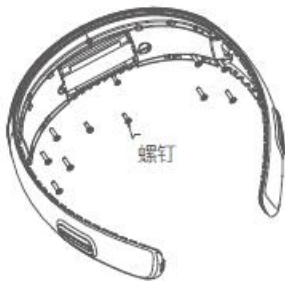
- ① 使用小一字螺丝刀从侧面沿着扣位方向撬开底壳将一个个扣取出



- ② 取出海绵



- ③ 取出螺钉



- ④ 取出电池压板



- ① Open the bottom shell along the buckling directions on the sides with help of a small screwdriver and loosen the buckles.

底壳: Bottom shell

- ② Take out the sponge.

海绵: Sponge

- ③ Remove the screws.

螺钉: Screws

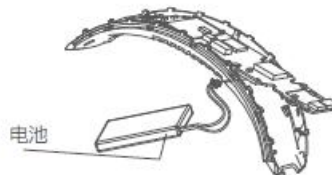
- ④ Take out the battery pressing plate.

电池压板: Battery pressing plate

- ⑤ 分离上壳各个零件



- ⑥ 揭开右侧主板, 拔出电池端子, 取出电池



- ⑤ Separate the parts on the top shell.

- ⑥ Open the mainboard on the right, pull out the battery terminal and take out the battery.

电池: Battery

有害物质或元素

部件名称	有害物质或元素					
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr (VI))	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
电线	○	○	○	○	○	○
PCB	○	○	○	○	○	○
电池	○	○	○	○	○	○
塑料件	○	○	○	○	○	○
五金件	×	○	○	○	○	○

○：表示该有害物质在改部件所有均质材料中的含量在 GB/T26572 规定的限量要求以下。

×：表示该有害物质至少在该部件的某一均质材料中的含量超出 GB/T26572 规定的限量要求,但是上述打“×”的部件,符合欧盟 RoHS 法规要求(属于豁免的部分)

Hazardous substances or elements

Component	Hazardous Substances/Elements					
	Pb	Hg	Cd	Cr(VI)	PBB	PBDE
USB cable	○	○	○	○	○	○
PCB	○	○	○	○	○	○
Battery	○	○	○	○	○	○
Plastic parts	○	○	○	○	○	○
Hardware	x	○	○	○	○	○

○: The content of a hazardous substance in all homogeneous materials of the component is less than the limit in GB/T26572.

x: The content of a hazardous substance in any homogeneous material of the component is more than the limit in GB/T26572. (However, the component with a “x” symbol meets the RoHS requirement and is exempted.)

环保使用期限



此标识指期限(十年), 电子产品中含有的有毒有害物质或元素在正常的条件下不会发生外漏或突变, 用户使用该电子产品不会对环境造成严重污染或对其人身、财产造成严重损害的期限。



Environmental life

This sign refers to an environmental life of 10 years for an electronic product. In this period, hazardous or toxic substances in an electronic product used normally will not leak or mutate and use of the electronic product will not cause serious environmental pollution, personal injuries or property losses



阅读使用说明

Please read this manual.

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

RF Exposure Information

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

售后信息

售后及保修条款

- 正常使用过程中如出现故障,自购买当日起 2 年内保修(耗材除外)。
- 超过保修期后,寄送产品的运输费用由客户自行承担。
- 超过保修期后发生的故障,按实际维修费用收取。
- 保修期内的维修也可能产生费用,请参照以下 < 不属于无偿保修的对象范围的规定 >。
- 保修地域仅限中国大陆地区。

After-sales information

After-sale service and warranty service

- The product (except for its consumables) has a warranty service of two years following its date of purchase if it is used normally.
- If the product needs to be repaired out of its warranty period, its user will need to bear the transport cost.
- For any fault out of the warranty period, the actual repair cost will be charged.
- The repairs in the warranty period may result in expenses. Refer to the content under “Circumstances not covered by free repair”.
- The warranty service applies to the Chinese mainland only.

不属于无偿保修的对象范围

保修期间内,以下情况不属于无偿保修的对象范围。

- 由于使用不当或不当的维修及改造所造成的故障及损伤。
- 因使用过程中由于产品倾倒、跌落等所造成的故障及损伤。
- 因火灾、地震、水灾及其他自然灾害、公害或电压异常等不可抗力造成的故障及损伤。
- 因与本品连接的其他电器设备的异常所造成的的故障及损伤。
- 电池及消耗品等零部件更换时。
- 非一般家用情况(例如:需长时间使用的商用情况)使用时造成的故障及损伤。
- 装载在车辆或船舶等使用时造成的故障及损伤。
- 购买后,因运输、移动及跌落等所造成的故障及损伤。

充电电池为消耗品,不在质保范围内。需要更换充电电池时,可联系购买店铺客服或客户服务热线 400-848-0056。

本保修条款中所规定的范围之外的情况。

In any of the following circumstances, we will not provide free repair for the product.

- The product fails or is damaged due to improper use, repair or refit;
- The product fails or is damaged due to toppling over or fall in use;
- The product fails or is damaged due to a fire, earthquake, flood, or natural disaster, public disaster, or abnormal voltage;
- The product fails or is damaged due to an abnormality of any electric appliance connected to it;
- Battery, any consumable or any other part of the product has been replaced;
- The product fails or is damaged due use in a non-household condition (commercial application needing long-time use);
- The product fails or is damaged due to use on a vehicle or ship;

- The product fails or is damaged due to transport, moving or drop after being purchased.
- The battery is a rechargeable battery is a consumable and is not covered by the warranty service. For its replacement, please contact the customer service of our flagship store or call our customer service hotline (400-848-0056) directly.
- Any circumstance not mentioned on the warranty card

售后保修联系方式

在品牌官方旗舰店、品牌授权店铺、经销商购买的产品,可联系购买店铺客服、品牌旗舰店客服,直接拨打客户服务热线 400-848-0056,并将需维修的产品邮寄到品牌方指定地址接受免费维修。

如将本产品送作他人使用而导致本产品无法接受免费维修时,可联系品牌旗舰店客服或客户服务热线 400-848-0056 咨询。

Contact information for after-sales service and warranty service

For a product purchased from our flagship store or any store or dealer authorized by us, you can contact the customer service of any store above or call our customer service hotline (400-848-0056) directly and mail it to the address designated by us to be repaired for free. If the product cannot be repaired for free because it's given to another person as a gift, please contact the customer service of or our flagship store or call our customer service hotline (400-848-0056) directly.

联系方式

销售商: 花至(上海)美容科技有限公司

地 址: 上海市奉贤区八字桥路 1919 号 2 幢 8 层

客户服务热线: 400-848-0056

Contact information

Retailer: Flossom (Shanghai) Beauty Technology Co., Ltd.

Address: 8F, Building 2, 1919 Baziqiao Road, Fengxian District, Shanghai

Customer service hotline: 400-848-0056

保修卡

产品保修卡	
产品名称	FLOSSOM 花至穿戴式智能柔性美容仪
产品型号	WE200-M 系列
客户姓名	
联系方式	
购买渠道 & 店铺	
返修原因	
填写日期	

Warranty card

Warranty Card	
Product name	FLOSSOM Wearable Intelligent Beauty Apparatus
Model	WE200-M
Customer	
Contact information	
Channel/store the product is purchased from	
Reason of repair	
Date of filling	