# SHENZHEN JUMPER TECHNOLOGY 2AQAA-Z1 Tablet User Manual

## **Manualsum**, simplified manuals

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## SHENZHEN JUMPER TECHNOLOGY 2AQAA-Z1 Tablet User Manual

#### Introduction

Thank you for choosing this product.

The device brings you much convenience for your business (supports Word\*, Excel\*,

send & receive e-mails\*) and entertainment. Running on Microsoft Windows 10

operating system, It brings you wonderful user experience. This guide serves to

enable users to get to know and familiar with the product as soon as possible. Here

we have made a brief introduction in figures and words. Before beginning, pleaserefer

to this user manual carefully.

"Softwares not included

#### **Important Notes:**

Charge the battery for at least 12 hours before initial start-up.

#### I. Precautions before Use

- 1. This product Is sultable for use In non-tropic areas below 2,000 meters
- 2. Prevent this product from falling to the ground it could be strongly damaged.
- 3. Keep the device away from rain, moisture, direct sunlight and heat source.
- 4. Avoid using tin the strong magnetic and strong static environment as much as possible.
- 5. Once any water or other liquid splashes onto this product, close It immediately and do

not use it until it dries out.

6. Do not clean this product with any detergent containing chemical element or other liquid

to avoid causing damage due to corrosion and becoming damp. If cleaning is really

necessary, clean It with dry soft cloth tissue paper.

7. Handle the screen gently. To clear fingerprints or dust on the screen, use soft cloth dedicated

for camera lens instead of gauze,

- 8. Please back up your Important files at any time to avoid loss.
- 9, Please do not disassemble this product by yourself; otherwise you will lose the right to

warranty.

10.Do not disconnect the device from power suddenly, when formattingor uploading

and downloading, which can lead to program errors.

- 11.Please use the original AC adapter for charging. Nonconforming chargers may cause harms.
- 12.Protect the power cord, When connect the power cord, do not step onto It ar

place any object on It, which may cause extrusion. Protect the connector of the

power cord connected devices specially.

#### 13.Batteries

The batteries inthis product cannot be easily replaced by users themselves, Replacement

with Incorrect type batteries may cause explosion.

14. While using the earphone, if the volume is excessively high it may cause hearing damage.

So please adjust the volume of the player to a moderate level and balance the time of using.

15.Plctures in this manual are for demonstration purpose only and may differ from the

real product.

#### 16. Caution!

This unitcontains battery. If the battery is defective, it should not be disposed of with

household waste. Batteries can possibly contain harmful substances

that can harm the environment and people's health. Please dispose of the

battery commercially or at a municipal recycling plants. Return Is

free of charge and Is prescribed by law. Please only dispose of empty batteries

in the containers provided and tape the terminals.

#### **Intended Use**

This product offers many opportunities forthe use, For example surf Internet, read e-books,

look movies, play games and communication with the whole world.

This product is intended for home and office use and not for industrial application.

## **II. Introduction to Desktop**

#### Images about select applications

Same experience as you use Desktop PC. Click Home button first at left-hand side corner, then click \*All apps



After call out the APP list, and select APP you need.



## **III. Basic Operations**

#### 1. Sleep, restart and Shutdown



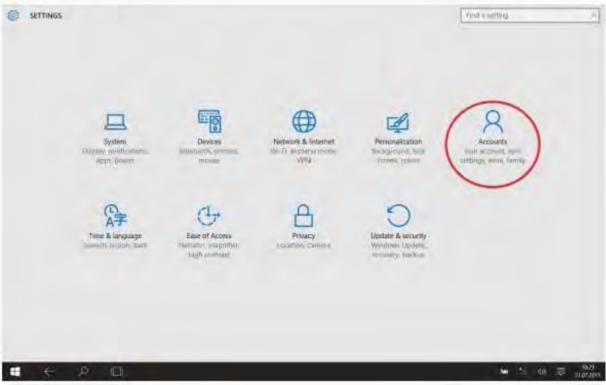
#### 2. Security Management

User and password setup – Get in Settings—\*Accounts—\*Sign-in options to set up

nassword.





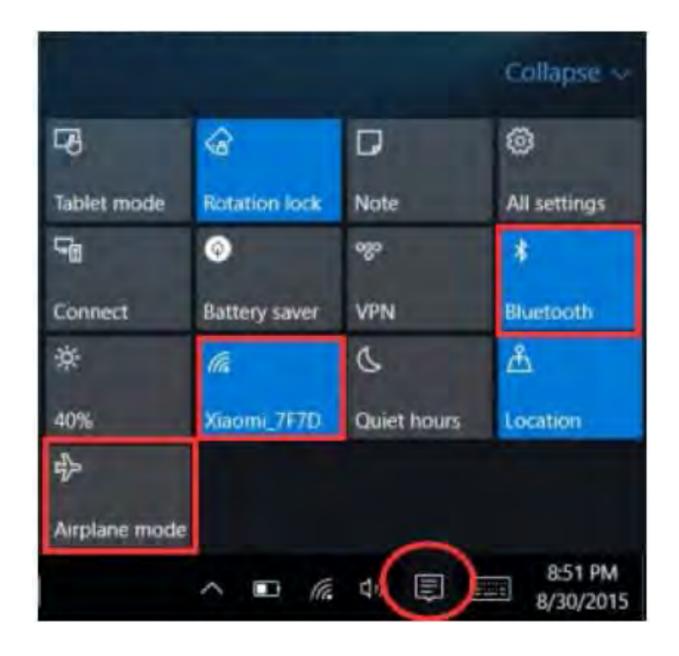




#### 3. WI-FI, Bluetooth, Flight mode

Touch to Open Setting Tablet to set up Airplane mode / Wi-Fi / & Bluetooth,and

this device can connect to 2.4G and 5G Wifi.



#### 4. Cortana

You can use Cortana {voice control) to set reminders, write emails, search, and

chat with friends and family on messengers.





## IV. Battery charging

Connect power adapter to the power port of the device, Connect the power adapter plug Inte a power

outlet for charging the battery. Please only use the provided original power adapter.

- 1. You can still use the device while charging, but this will prolong the charging time.
- 2. Use the device at least once every week,
- 3. Fully charge the battery regularly.
- 4. Don't keep the battery empty for a long time.

#### Note:

In order to make sure good Wi-Fi work, the battery should be changed for a minimum of 30%.

## **V.BIOS - Setting & Bootmanager**

Press and hold "ESC" button of keyboard and switch on the device (Press pawer button).

A screen with the different options will appear. Use option "SCU" for BIDS setting and "Boot Manager"

for aperating system boot option.

### VI. Troubleshooting

#### 1. Cannot turn on the device

Press the power button for 5 seconds to turn on the device. If the above method doesn't work,

please charge it for 30 minutes before starting.

#### 2.No sound from earphone

Check if volume is set to \*0°. Test if earphone is broken, if so please change for another earphone.

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#### 3.Bignoise

Check If there is dust in the earphone or speaker. Check if the sound file is broken.

#### 4. Screen driftor unresponsive screen

Switch off the device by a long press (approx. 30 sec.) of the power button.

(Do not use this way to switch off the device unless It Is necessary.)

#### 5. Windows key cannot active immediately

First, make sure the WI-FI Is connected and the Wi-FI network Is a working network.

Second, make sure the time zone and system time Is correct In your location,

{Windows key active delay may happen sometimes because of the network speed or other

reason, if you make sure the above two points are correct and the key still cannot active, Kindly

contact with our service team please. We will support you immediately)

#### 6. How to enter desktop Intarface whan first time starting up.

Follow the Microsoft Windows 10 starting up guide step by step to enter the desktop interface.

## 7. Why my device has already been registered by accountname of "defaultuser0"

This Is a common software error may happen In Windows 10 when userstarting up the device

First, press the power button for 5-8 seconds to shut down the device.

Do this 3 times, and then power on the device, below content will show up.

## 8. Why when | press the keyboard character, in the system It shows another one?

This may happen because you choose the wrong language when you first time turn on the device.

Below Is the method to correct the language and Input. Choose windows home button at the left

bottom side of the desktop.

1. Then choose" setting™-chonse "Time& Language" + choose "Region&language™ — choose "Add a

language <sup>™</sup>-schoose the correct language you want-chaose "set as default",

2. Restart the device, The language will be corrected.

## 9. Windows automatic update may cause some issuas recently, below [s the method of how

#### to open or close the automatic update function.

Long press{Tablet) or click mouse right buttan{Laptop) on the windows home button at the left b

ottom side of the desktop. Choose "Task Manager™-chaose "More detalis"» choose "Services"

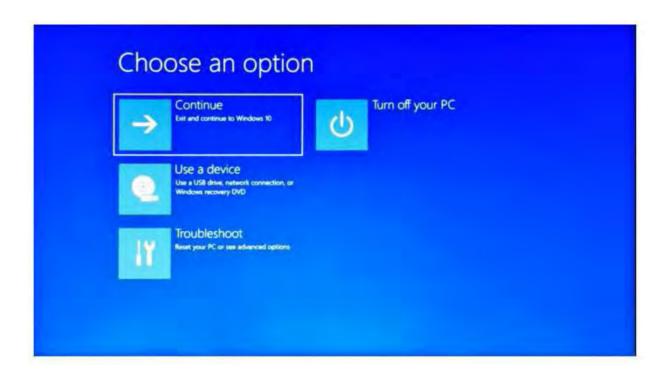
choose "Open Services" find "Windows Update" and long press(Tablet) or click mouse right

button{Laptop) on it-+choose \*Properties® {ind Startup type and choose the option you want.

There are 4 options, Automatic {Delay Start)/Automatic/Manual/Disabled.



Press" see advanced repair options", below content will show up.



Press Troubleshoot, below content will show up.



Press "Reset this PC" to fix the software error.

Notice: The Reset progress will take around 3-5 hours, in order to finish the Reset successfully, please connect the adapter to charge the device during the whole Reset progress.

#### **FCC Statement**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- » Reorient or relocate the receiving antenna.
- \* Increase the separation between the equipment and receiver.
- « Connect the equipment into an outlet on a circuit different from that to which the

receiver is connected.

« Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by

manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the

following two conditions: (1) This device may not cause harmful interference, and (2)

this device must accept any interference received, including interference that may

cause undesired operation.

Specific Absorption Rate (SAR) information:

This Laptop meets the government's requirements for exposure to radio waves. The

guidelines are based on standards that were developed by independent scientific

organizations through periodic and thorough evaluation of scientific studies. The

standards include a substantial safety margin designed to assure the safety of all

persons regardless of age or health. FCC RF Exposure Information and Statement

the SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. Device

types: Laptop has also been tested against this SAR limit. This device was tested for

typical body-worn operations with the back of the Laptop kept Omm from the body.

To maintain compliance with FCC RF exposure requirements, use accessories that

maintain an 0 mm separation distance between the user's body and the back of the

Laptop. The use of belt clips, holders and similar accessories should not contain

metallic components in its assembly. The use of accessories that do not satisfy these

requirements may not comply with FCC RF exposure requirements, and should be

avoided. II

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