

# SHENZHEN PETSUPER MINI Smart Feeder User Manual 2A74J-PF02-3

## Manualsum, simplified manuals

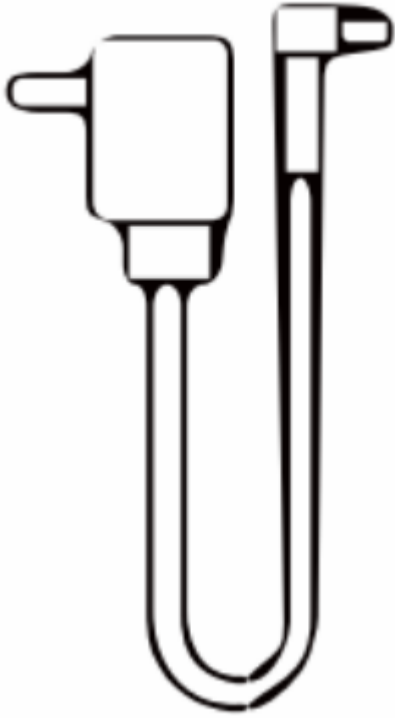
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## **MINI SMART FEEDER USER MANUAL**

Model: PF02-3

(2A74J-PF02-3)



Input:100-240V~, 50/60Hz

# Listing Of Accessories



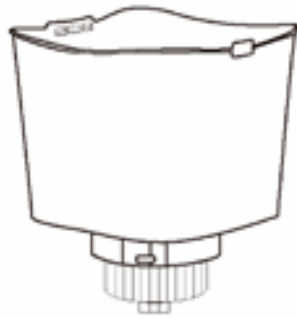
Grain bucket lidsx1



Feeding bowl basex1



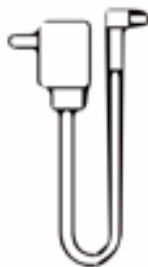
Stainless steel food bowlx1



Grain storage barrelsx1



Console basex1



Power adapterx1



Desiccantx1



User Manualx1



## Warning

1. The power adapter of this product must be used in accordance with the national standards of the socket, and reliable grounding must be ensured. Do not remove or dismantle the power adapter under any circumstances.
2. It is not LifeTail's responsibility for any accidents or losses caused by illegal operation. LifeTail reserves the right to interpret and modify this notice.

## Troubleshooting Guide

\*Failure to follow the safety guide outlined below may result in device malfunction or other unexpected accidents.

1. Only set up and use the device as instructed in the User's Manual.
2. This device is not recommended for pets younger than 3 months.
3. If children are using this device, please ensure that it is used with an adult.
4. Please only use indoors. Do not place it in the sunlight as it will affect the function of the equipment. Please keep it away from fire sources.

5. This device only uses a small amount of power. However, it may still leak power if pets chew on the wire. Please guide the cat to use it correctly.
6. Please use the correct power adapter to reduce the risk of fire or electric shock.
7. Please make sure the device is placed on a level surface. Do not overturn the device, or it may not function properly.
8. Do not drop all items except pet dry food into the food storage container, or the device will not function properly and it may even endanger the safety of the pet.
9. The main part of this product is forbidden to be immersed or soaked in water.
10. If you want to stop using it, please turn off the power and remove the battery, unplug the power cable, wash and dry it, and then store it.
11. In order to avoid unnecessary damage or injury, only repair technicians should be allowed to repair this device.
12. If you have any problems with the product, please contact customer service at 400-106-2818.

## Control Panel



**Grain button**  
(Double-click the grain button to produce grain)

**Camera**  
(Download the APP to use the camera function on your mobile phone)

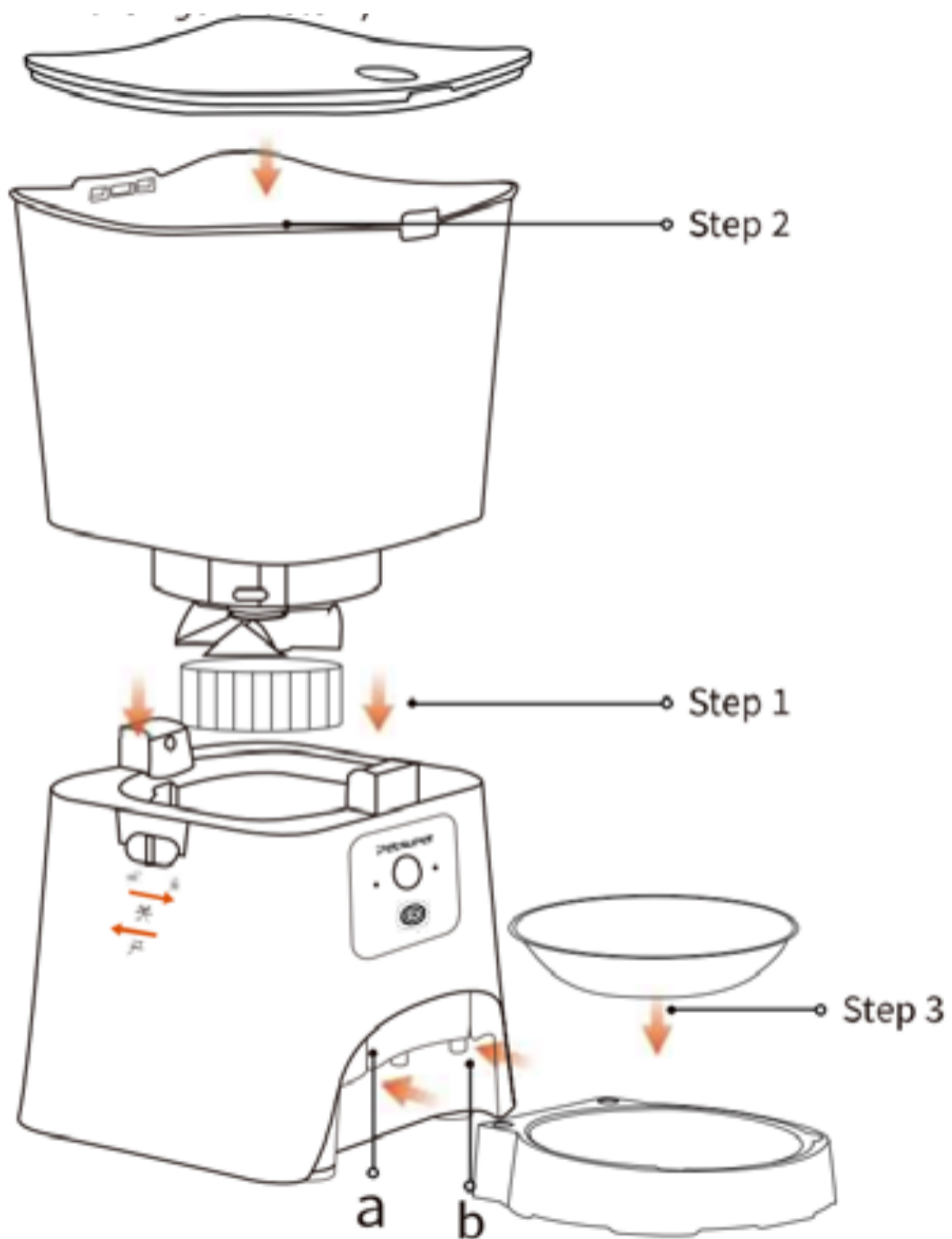
# Before Installation

## 1. Install the Host

**Step 1:** Align the grain drum with the upper groove of the main unit. Rotate the soft glue in the grain drum left and right until the grain stirring tablets are correctly calibrated. Ensure the seams are tightly closed, then close the anti-upside-down lock.

**Step 2:** Place the lid of the drum into the groove at the top of the drum. Press the top of the lid partially and use the open lid key for installation.

**Step 3:** Place the stainless steel disc into the groove at the base of the dish. Then, align the bottom of the plate with the seating edge groove point (b) and the main machine outlet bulge (a) point.

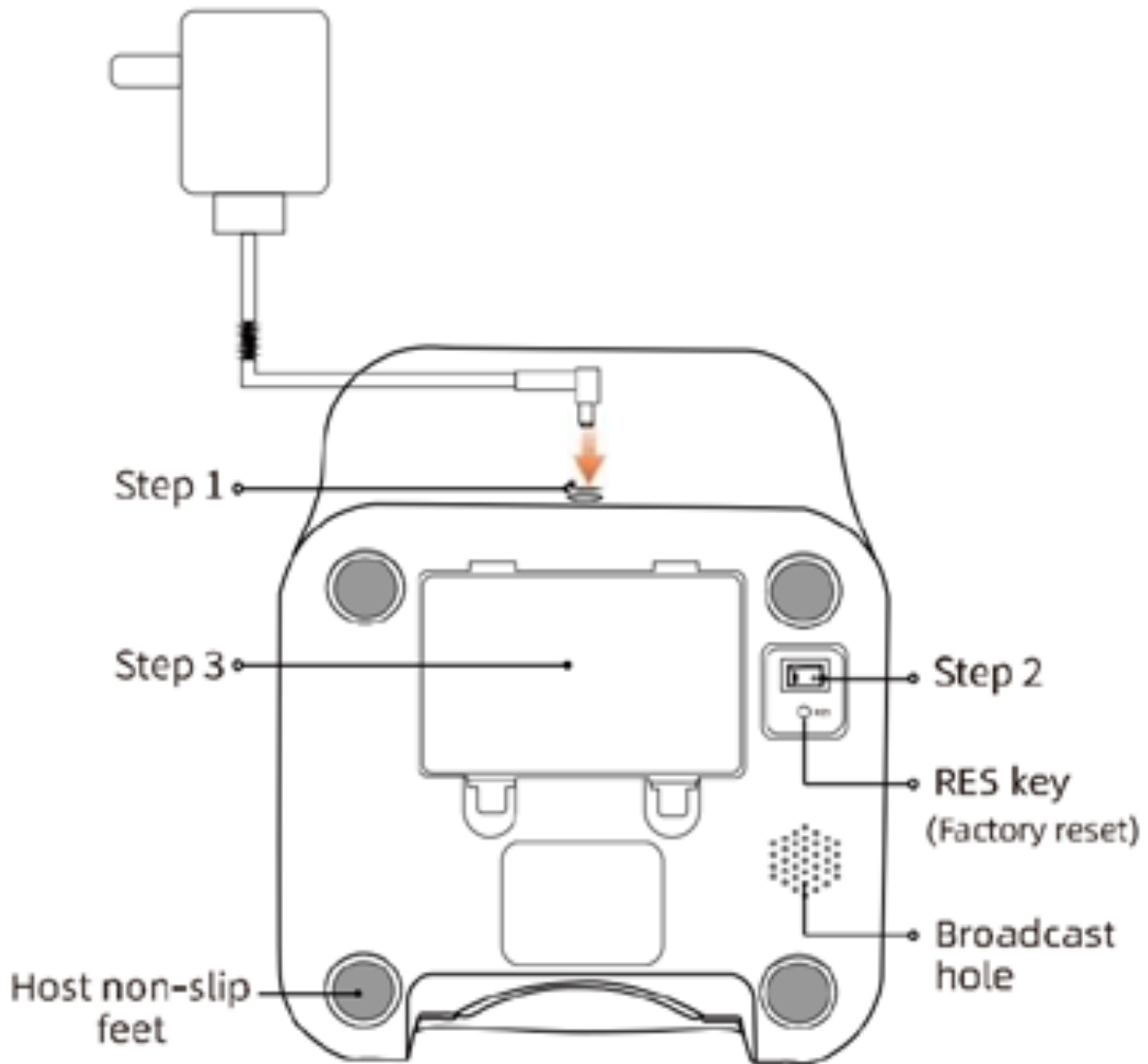


## Connect the Power Adapter

**Step 1:** Remove the power adapter and plug it into the power socket on the back of the console orchestration.

**Step 2:** Turn on the power switch. The display light will change from red to green, indicating that the device is in a working state.

**Step 3:** To install a spare battery, open the battery cover and insert five AAA batteries. After installation, cover the battery compartment. (Please purchase the batteries separately.) \*It is highly recommended to check and replace the battery before any extended holiday. Replace the battery promptly when it is low.



## Product Installation

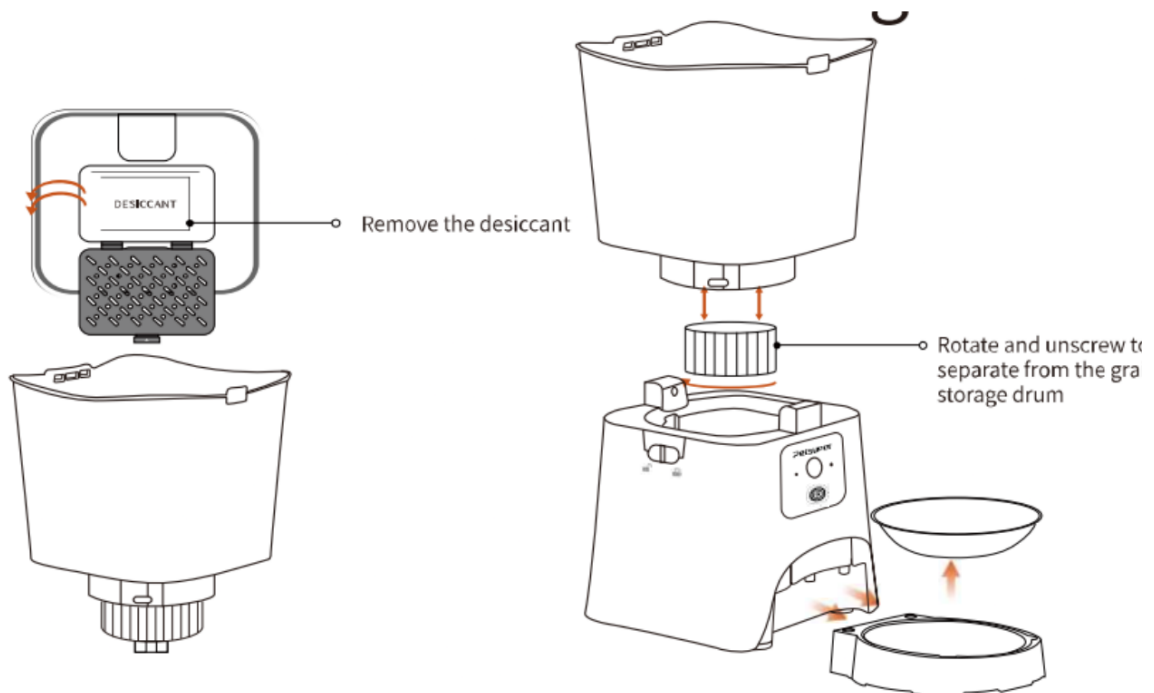
### Open the Upper Cover

Buckle the lid button with your thumb and middle finger, and press inward in the direction of the arrow. Lift the upper cover at the same time. (As shown)





## Conservation And Cleaning



1. Open the lid of the grain barrel, remove the desiccant, and then clean the lid of the grain barrel.

2. Remove the grain storage barrel, place the grain storage bucket on a horizontal surface, and rotate the bottom cover of the grain barrel clockwise to clean the grain storage bucket and the soft glue stirring grain flakes inside the grain barrel.
3. Remove the tray base, and clean the tray base and stainless steel tray separately.
4. It is recommended to add an appropriate amount of detergent and rinse well. Rinse well and leave in a ventilated place to dry. After drying, the whole machine is installed. \* Note that the host should not be soaked or immersed in water; just wipe it with a dry towel.



## **Product Usage**

Connect to the APP

Download apps from the App Store or Android App Market: Pet on the Pet APP



Scan the code to download the 'PETSUPER APP'



Scan the QR code to watch "PETSUPER APP" Use the tutorial

## FAQ

### About the Fault of the Power Base:

1. **Host Base Water:** Please find the power supply first. Hold the level to the ventilation place for 12 hours (please note not to reverse the base to avoid water getting to the motherboard). If after restarting the equipment still does not work, please contact customer service for assistance.
2. **The Base of the Host Not Reacting After Battery Replacement:** Please confirm whether the location environment of the base is wet and check if the battery shrapnel of the base shows corrosion, yellowing, or other undesirable phenomena. If any of these issues exist, contact customer service.
3. **The Device Emits a "Click" Sound During Use:** This is normal physical switching when the device automatically detects the battery voltage.

### About Display Light Failure:

1. **The Display Light is Not Lit After Powering On:** Please reseal or replace the original power adapter. If the light still does not turn on, please contact customer service.
2. **The Display Light Shows Red After Replacing the Battery:** Please ensure that three fully charged batteries have been installed.
3. **Cannot Reset After Changing the Desiccant:** If the mobile app continuously prompts that the desiccant needs to be replaced, please power off to restart and reset. If the issue persists, contact customer service to confirm if there are additional problems with the feeder.
4. **Insufficient or Surplus Grain Alarm After Adding Pet Food:** This is a normal phenomenon. Wait for five minutes to return to normal. If it cannot be restored, please power off and restart. To ensure scientific feeding for your pets, follow the prompts and accurately enter your pet's information for a more precise feeding plan.

## About Desiccants:

1. **Storage:** The desiccant should be stored in a closed and dry environment to maintain the freshness of the grain. Please replace the desiccant in a timely manner as prompted by the mobile app to avoid affecting the freshness of the pet food.
2. **Desiccant Fails to be Packed Properly:** If the desiccant ends up in the grain barrel, check promptly to avoid blocking the detection port and causing inaccurate surplus grain information in the app.

## Petsuper After-Sales Service Card

### Warranty Regulations

1. Within 7 days from the date of purchase, if there are quality issues with the pet products, consumers can choose to return the product for a one-time refund in accordance with the invoice price, or replace the product with the same model and specifications.
2. Within 15 days from the date of purchase, if there are quality issues with the pet products, consumers can choose to replace the product with the same model and specifications.
3. All products purchased from Lifetail are guaranteed to be kept in good repair for one year.
4. This certificate shall not be altered; otherwise, it is considered invalid.
5. This certificate takes effect with the sales unit seal.

### Non-Warranty Regulations

1. No “three packages” certificate or if the invoice is expired or has exceeded the “three packages” service period.
2. Usage not in accordance with the operation instructions.
3. Damage caused by fire, lightning, floods, and other force majeure.
4. If the warranty card on the product model or number does not match the physical product.
5. Damage caused by disassembly and repair by non-authorized service providers.
6. The normal fading, wear and tear, and consumption of the product in the course of use is not considered a warranty failure.