

# [X9 Smart Doorbell Instruction Manual](#)

## [Manualsum](#), simplified manuals

### Table of Contents

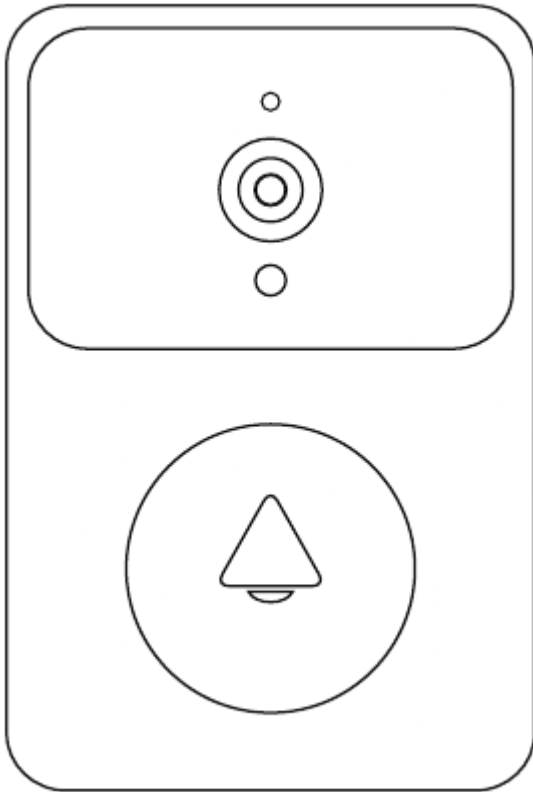
- [X9 Smart Doorbell Instruction Manual](#)
  - [Product instruction](#)
  - [Product functions](#)
  - [How to use](#)
    - ■ ■ [For example:](#)
  - [Pair Doorbell&Dingdong](#)
  - [Reset&Restore factory settings](#)

# **X9 Smart Doorbell Instruction Manual**

X9 Smart Doorbell Instruction Manual

SHENZHEN XINWU TECHNOLOGY WIFI Visualizable Smart DoorBell User Manual

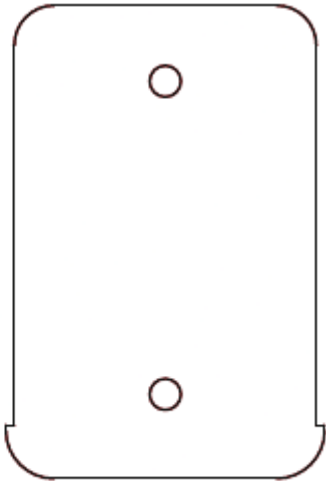
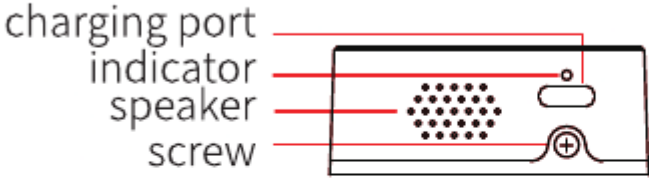
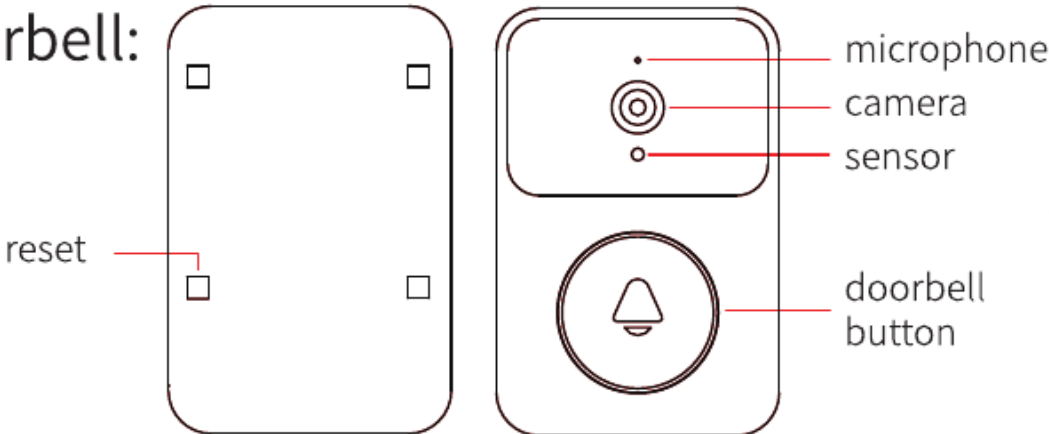
FCC id: [2AW97-X9](#)



**please scan QR code to learn the product introduction and using tutorial before usage.**

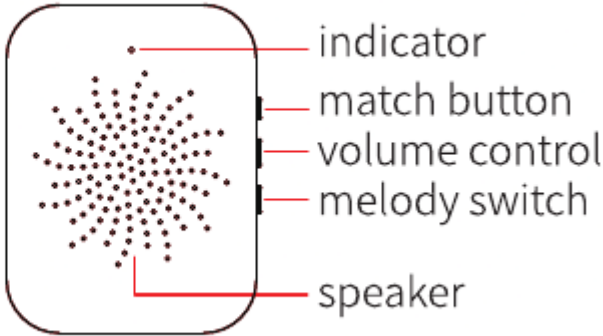
# Product instruction

## Doorbell:



rear mount

## DingDong:



# Product functions

## visualizable talking:

when someone press the doorbell, cellphone that combined to it will receive a notification, and will be able to talk to visitor.

## share doorbell:

you can share your visitor records to other users.

other user needs to download app and log in. (supports maximum 9 shares, only 1 can answer the doorbell.)

## low power& Charging

cellphone will receive a notification when device is low power.

red indicator lights on while charging, and lights off after fully charged.

## How to use

1. scan the QR code below and select proper system(iOS/android) to download app



2. Register and log in : you can register an account with email address or you can log in by guest account. Guest account is able to use all functions of the app, but device will delete all guest info after device is reset.

3. click “+” button on upper right corner, follow app instructions to add device and combine with your cellphone.

4. Binding device : this Doorbell does not support 5G Wi-Fi channel ! Be sure to select the 2.4G Wi-Fi channel and start binding device.

**5G Wi-Fi of dual channel router usually has “-5g” mark after the name.**

**Remember NOT to select this Wi-Fi for device binding.**

[Manualsum](#)

**For example:**

“NAXCLOW\_2.4G”      Correct channel

“NAXCLOW\_5G”      Wrong channel

if you have modified the wifi channel name, make sure you choose the correct channel for binding.

if you are not sure about the wifi channel, you can login your router backstage for more info. (sticker on the back of router housing)

5. Working logic of doorbell push: press the doorbell after binding, the app will receive the message push, select “reject” or hang up after answering, the doorbell will enter the shutdown state, which can trigger the doorbell to send messages to the mobile phone again.

If we don't do any processing on the messages, we will only push one message to the mobile phone within 30 seconds to avoid the excessive interference of junk messages caused by others' malicious doorbell ringing. New messages will not be pushed to you until the device is shut down after 30 seconds and the doorbell is triggered again.

**Warnings :**

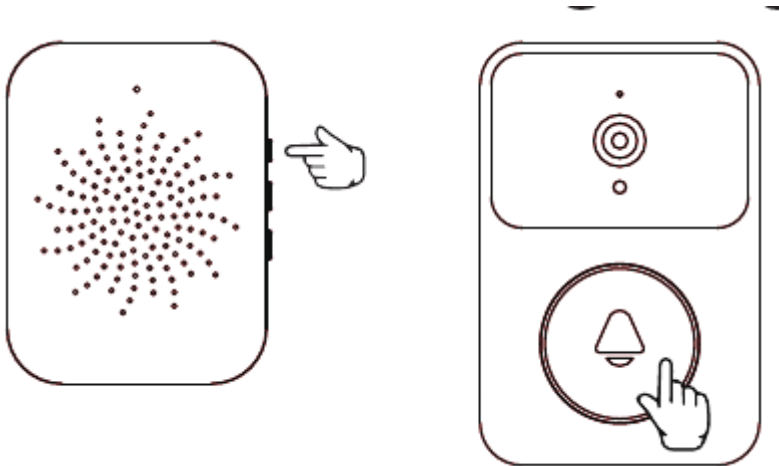
- please turn on Bluetooth, WiFi and allow all permissions of the app.
- please use this product in an environment with good WiFi signal and try not to stick it on the metal door.
- this product does not support 5g WiFi.
- before installing the doorbell, please conduct normal function test at the position to be installed to ensure that the product works properly.

Remove the lens protective film after installation.

**technical support please contact:**

keithzhj@foxmail.com

## Pair Doorbell&Dingdong



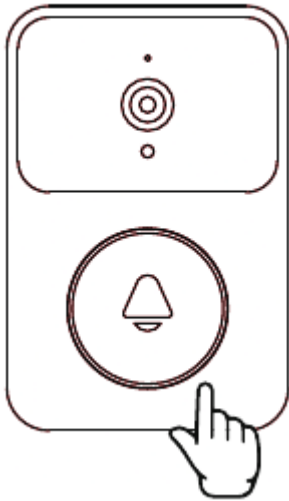
1. Plug Dingdong in power source.
2. Long press Dingdong match button for 2 seconds, indicator light on suggesting enters pairing mode.
3. Press doorbell button once, 2 devices will pair with each other, after paired successfully, indicator lights off.

### Warnings:

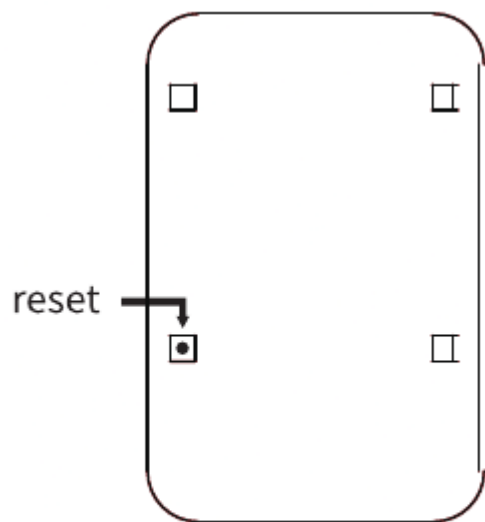
1. During pairing, 2 devices should be as close as possible.
2. Make sure the doorbell is fully charged
3. After pairing, the indicator light will automatically turn off.
4. If you don't ring the doorbell within ten seconds, the dingdong indicator will go out automatically.
5. If pairing fails or re pairing is required, please repeat the pairing process.

## Reset&Restore factory settings

**Reset:** press and hold the doorbell key for ten seconds until the doorbell sounds "reset succeeded".



**Restore factory settings:** in case of equipment crash or other factors, remove the doorbell and press the black button in the doorbell reset pin hole.



backside of doorbell